

**ECB-PUBLIC** 

# **REGULATION (EU) [2020/[XX] OF THE EUROPEAN CENTRAL BANK**

# of [date Month 2020]

amending Regulation (EU) No 1409/2013 of the European Central Bank of 28 November 2013 on payments statistics (ECB/2013/43)

# ([ECB/2020/XX])

THE GOVERNING COUNCIL OF THE EUROPEAN CENTRAL BANK,

Having regard to the Treaty on the Functioning of the European Union, and in particular Article 127(2) thereof.

Having regard to the Statute of the European System of Central Banks and of the European Central Bank, and in particular Article 5 thereof,

Having regard to Regulation (EC) No 2533/98 of 23 November 1998 concerning the collection of statistical information by the European Central Bank<sup>1</sup>, and in particular Articles 5(1) and 6(4) thereof, Having regard to the opinion of the European Commission,

Whereas:

- (1) Information relating to payments and payment systems statistics collected pursuant to Article 2(1) of Regulation (EC) No 2533/98 is essential for identifying and monitoring developments in the payments markets within the Member States. The European Central Bank (ECB) collects countryspecific and comparative payments statistics so that it is able to fulfil its task of promoting the smooth operation of payment systems in the Union and thus helps contribute to the smooth conduct of policies relating to the prudential supervision of credit institutions and the stability of the financial system.
- Given that payments are effected by means of payment instruments and processed by payment (2) systems, collecting statistical information on payment instruments is necessary to ensure the smooth operation of the systems through which they pass. In addition, as standards in respect of payment instruments are determined by payment schemes, the collection of statistical information concerning the operation of payment schemes is necessary to contribute to the smooth functioning of those payment systems.
- (3) In light of the interconnection between payment instruments and payment systems, the smooth operation of payment systems is dependent on public confidence in payment instruments.

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<sup>1</sup> OJ L 318, 27.11.1998, p. 8.

Financial loss due to fraud undermines public confidence in payment instruments and it is therefore important to adopt measures that ensure that payment instruments are secure and that their users and the payment systems through which such payments pass are also secure. It is therefore duly justified to monitor the levels of fraud, and the means by which such fraud is carried out, to ensure the safety, security and efficiency of those instruments, thereby ensuring their smooth operation.

- (4) Directive (EU) 2015/2366 of the European Parliament and of the Council<sup>2</sup> requires Member States to ensure that payment service providers (PSPs) provide their competent authorities, at least on an annual basis, statistical information on fraud relating to different means of payment. Detail on this statistical information, as well as the aggregated data that the competent authorities have to share with the EBA and the ECB is provided in the EBA Guidelines on reporting requirements for fraud data<sup>3</sup>. As the EBA Guidelines focus on the reporting of data that are relevant mostly for supervisory purposes, it is necessary to ensure that the statistical information available to the ECB will allow it to effectively perform its oversight tasks, for example, by accurately monitoring trends in new payment services, formulating policies in rapidly-evolving retail payment markets and assessing the degree of safety and efficiency of the payment instruments to mitigate the specific risks (e.g. financial and operational risks) relating to the individual payment schemes. As a consequence, more detailed reporting of information on fraud should be required. Reporting agents should therefore report not only statistical information on fraud per payment instrument (e.g. payment cards, credit transfers, direct debits) as foreseen by the EBA Guidelines, but should also report more detailed data on payment channels, payment schemes and country breakdowns. In order to simplify the reporting requirements for reporting agents, the frequency of reporting should correspond with the frequency of reporting under the EBA Guidelines.
- (5) For the same reasons and to ensure consistent reporting, the definitions in Regulation (EU) No 1409/2013 of the European Central Bank should be aligned with the definitions of Directive (EU) 2015/2366 of the European Parliament and of the Council.
- (6) The methodology according to which statistical information on payments and payment systems is collected should take account of developments in the legal framework for the regulation of payments within the Union. Any reform of the regulation of payments in the Union should therefore be reflected in the methodology for the collection of statistical information concerning such payments. Accordingly, provisions in Directive (EU) 2015/2366 relating to additional payment services, payment initiation services, account information services and the licensing and supervision of new types of PSPs, payment initiation service providers and account information in the area of payments and payment system statistics is complete. It is therefore necessary to collect information on the activities of these new PSPs and, in particular, on the services they provide, to understand the

Directive (EU) 2015/2366 of the European Parliament and of the Council of 25 November 2015 on payment services in the internal market, amending Directives 2002/65/EC, 2009/110/EC and 2013/36/EU and Regulation (EU) No 1093/2010, and repealing Directive 2007/64/EC (OJ L 337, 23.12.2015, p. 35).

<sup>&</sup>lt;sup>3</sup> European Banking Authority Guidelines on reporting requirements for fraud data under Article 96(6) PSD2, EBA/GL/2018/05.

roles they perform in the economy. Existing reporting requirements should therefore be extended to include information relating to the activities of these new types of PSPs, as well as information relating to strong customer authentication and any exemptions to its application, so that the European System of Central Banks is able to fulfil its independent oversight tasks.

- (7) In order to improve the overall quality of information on balance of payments, in particular on the item on travel and transport, and to monitor cross-border trade, further granularity in the collection of information on cards is required. For the same reason, reporting agents are required to report these statistics quarterly, including with regard to payments on a worldwide basis in order to allow for further analysis of international transactions.
- (8) Ensuring the collection of the most relevant information within effective methodologies allows for the compilation of accurate statistics. A greater reporting frequency and a more detailed geographical breakdown of payments statistics is therefore necessary to improve the assessment of the short term developments in economic activity, including quarterly private consumption, which comprises a central component of GDP forecasting.
- (9) In light of the principle of proportionality, national central banks should be able to derogate from certain reporting requirements and allow some reporting agents to reduce their reporting frequency under specific conditions and where such reduction provides sufficient information for the ECB to effectively fulfil its tasks. In particular, NCBs should have the power to collect the necessary information on payments via the relevant national competent authority (NCA) that already collects data on the reporting agents, in accordance with local cooperation arrangements. Equally, it should be possible for the confidential statistical information on fraud collected under this Regulation to be transmitted to an NCA to facilitate the data collection under Directive (EU) 2015/2366, provided that the rules for the protection and use of confidential statistical information in Council Regulation (EC) No 2533/98 are met.
- (10) In order to allow reporting agents sufficient time to prepare, first reporting should not apply for a period of 12 months from the date of adoption of this Regulation.
- (11) Regulation (EU) No 1409/2013 of the European Central Bank (ECB/2013/43) should therefore be amended accordingly,

HAS ADOPTED THIS REGULATION:

## Article 1

## Amendments to Regulation (EU) No 1409/2013 (ECB/2013/43)

Regulation (EU) No 1409/2013 (ECB/2013/43) is amended as follows:

- 1. in Article 1, point (b) is replaced by the following:
  - '(b) 'payment service', 'payment service provider', 'payment institution' and 'payment system' have the same meaning as defined in Article 4 of Directive (EU) 2015/2366 of the European Parliament and of the Council\*;

- \* Directive (EU) 2015/2366 of the European Parliament and of the Council of 25 November 2015 on payment services in the internal market, amending Directives 2002/65/EC, 2009/110/EC and 2013/36/EU and Regulation (EU) No 1093/2010, and repealing Directive 2007/64/EC (OJ L 337, 23.12.2015, p. 35).';
- 2. in Article 3, paragraph 1 is replaced by the following:
  - '1. The actual reporting population shall report the statistical information to the NCB of the Member State in which the reporting agent is resident, either directly or via the relevant national competent authority pursuant to local cooperation arrangements, as specified in Annex III and taking into consideration the clarifications and definitions provided in Annexes I and II. Reporting agents shall report the required statistical information in accordance with the minimum standards set out in Annex IV';
- 3. Article 4 is replaced by the following:

## 'Article 4

#### Derogations

- 1. For the purposes of granting derogation to reporting agents NCBs shall be guided by the principle of proportionality.
- 2. NCBs may grant derogations to the following reporting agents in respect of certain reporting requirements set out in this Regulation and in accordance with paragraph 4, regardless of whether the reporting agents benefit from a waiver or exemption pursuant to the national law transposing the following measures:
  - (a) payment institutions, where they fulfil the conditions laid down in Article 32(1) and (2) of Directive (EU) 2015/2366;
  - (b) electronic money institutions, where they fulfil the conditions laid down in Article 9(1) and (2) of Directive 2009/110/EC;
  - (c) payment service providers other than those referred to in points (a) and (b), where they fulfil either the conditions laid down in Article 9(1) and (2) of Directive 2009/110/EC or the conditions laid down in Article 32(1) and (2) of Directive (EU) 2015/2366.
- 3. NCBs may grant derogations to the reporting agents referred to in paragraph 1 in respect of reporting transactions with non-MFIs and in accordance with paragraph 4, where (a) the value of each service specified in Table 4a of Annex III contributed by payment service providers benefiting from such derogation does not exceed 5 % at national level for each service; and (b) the reporting burden would be disproportionate in view of the size of such reporting agents.
- 4. Derogations granted pursuant to paragraphs 2 and 3 shall not apply to the reporting requirements in Tables 4b and 5b of Annex III.

- 5. NCBs shall verify compliance with the conditions set out in paragraphs 2 and 3 on an annual basis and in good time in order to grant or withdraw, if necessary, any derogation with effect from the start of the second successive calendar year.
- 6. Where an NCB grants a derogation pursuant to this Article, it shall notify the ECB thereof at the same time as it reports information pursuant to Article 6.
- 7. The ECB shall publish a list of entities granted derogations by the NCBs pursuant to this Article.';
- 4. Article 6 is replaced by the following:

## 'Article 6

## Timeliness

- 1. Statistical information reported in accordance with Annex III shall be transmitted by the NCBs to the ECB on annual, semi-annual or quarterly basis and as follows:
  - (a) for reporting on an annual basis, statistical information set out in Tables 4b and 5b of Annex III shall be transmitted on an annual basis with a half-yearly breakdown by close of business on the last working day of May following the year to which it relates;
  - (b) for reporting on a semi-annual basis, statistical information for the period January to June shall be transmitted by close of business on the last working day of November following the end of the first half of the year to which it relates. Statistical information for the period July to December shall be transmitted by close of business on the last working day of May following the end of the second half of the year to which it relates;
  - (c) for reporting on a quarterly basis, statistical information shall be transmitted by close of business on the last working day of the second month following the end of the relevant quarter.
- NCBs shall establish clear reporting deadlines for reporting agents. Those reporting deadlines shall clearly determine the frequency with which reporting agents are to report to NCBs and shall ensure that NCBs are able to meet their reporting deadlines with the ECB set out in paragraph 1.';
- 5. Article 8 is replaced by the following:

## 'Article 8

# **First reporting**

- 1. [Reporting to the ECB shall begin with quarterly data for [Q3 of 2021 by end-November 2021] and semi-annual data for [H2 of 2021 by end-May 2022].
- 2. Reporting to the ECB for annual data with a half-yearly breakdown shall begin with the reference period [H2 of 2021 by end-May 2022].';

6. Annexes I, II and III to Regulation (EU) No 1409/2013 are replaced by Annexes I, II and III to this Regulation.

# Article 2

# **Final provisions**

This Regulation shall enter into force on the 20th day following its publication in the Official Journal of the European Union.

This Regulation shall be binding in its entirety and directly applicable in the Member States in accordance with the Treaties.

Done at Frankfurt am Main, [date Month YYYY].

For the Governing Council of the ECB

The President of the ECB Christine LAGARDE

# ANNEX I

# **GENERAL STRUCTURE OF PAYMENTS STATISTICS**

## Part 1 Overview

## Part 1.1 Overview of tables

1. Payments statistics are compiled by the European Central Bank (ECB) through specific harmonised data collections managed at national level by each national central bank (NCB). The data compilation is structured in the form of nine tables as described below containing national data on each Member State whose currency is the euro (hereinafter a 'euro area Member State'). In relation to tables 4 and 5, in each case there are two versions only one of which should be reported, that is, Tables 4a and 5a should be reported by all PSPs not benefitting from a derogation, whereas those reporting agents derogated from reporting other requirements pursuant to Article 4(1) and (2) should only report the statistics required in Tables 4b and 5b.

Table	Description of main contents
Table 1: Institutions offering payment services to non- monetary financial institutions (non-MFIs)	Breakdowns showing number of overnight deposits, number of payment accounts, number of e-money accounts and outstanding value on e-money storages issued, by credit institutions, electronic money institutions, payment institutions and other payment service providers (PSPs) and e-money issuers. In addition, breakdowns showing the number of clients of account information service providers (AISPs) and the number of accounts accessed by AISPs are included.
Table 2: Payment card functions	Number of cards issued by PSPs resident in the country. Data on cards are compiled with a breakdown by function of the card and within the function of the card with a breakdown by card scheme.
Table 3: Payment card accepting devices	Number of terminals provided by PSPs resident in the country. Data on terminals distinguish between automatic teller machines (ATMs), point-of-sale (POS) and e-money card terminals and between terminal functions.
Table 4a: Payment transactions involving non-MFIs	Number and value of payment transactions sent and received by non-MFIs through PSPs resident in the country broken down between remote and non-remote transactions. Transactions are compiled by payment service, initiation channel and within payment schemes with a breakdown between strong customer authentication (SCA) and non-strong customer authentication (non-SCA). For transactions authenticated via non-SCA the reasons for using non-SCA are provided.

Table 4b: Payment transactions involving non-MFIs reported by reporting agents granted derogation	Number and value of payment transactions sent and received by non-MFIs through PSPs resident in the country broken down between remote and non-remote transactions. Transactions are compiled by payment service, initiation channel and with a breakdown between strong customer authentication (SCA) and non-strong customer authentication (non-SCA) with the reasons for using non-SCA. Table 4b is only reported by reporting agents referred to in Article 4(1) and (2).
Table 5a: Fraudulent payment transactions involving non- MFIs	Number and value of fraudulent payment transactions sent and received by non-MFIs through PSPs resident in the country. Transactions are compiled by payment service, initiation channel and within payment schemes with a breakdown by fraud origin and a breakdown between strong customer authentication (SCA) and non-strong customer authentication (non-SCA). For transactions authenticated via non-SCA, the reasons for using non-SCA are provided.
Table 5b:Fraudulent paymenttransactions involving non-MFIs reported by reportingagents granted derogation	Number and value of fraudulent payment transactions sent and received by non-MFIs through PSPs resident in the country. Transactions are compiled by payment service, initiation channel and within the breakdown between SCA and non-SCA, a breakdown by fraud origin. Table 5b is only reported by reporting agents referred to in Article 4(1) and (2).
Table 6: Payment transactions per type of terminal involving non-MFIs	Number and value of payment transactions sent by non-MFIs through PSPs. Transactions are compiled by type of terminal involved with a geographical breakdown. Number and value of over-the-counter (OTC) cash withdrawals and deposits are also included, as is the number and value of cash advances at POS terminals.
Table 7: Participation in selected payment systems	Number of participants in each payment system located in the country, distinguishing direct and indirect participants and within direct participants with a breakdown by type of institution
Table 8:Payments processed byselected payment systems	Number and value of payment transactions processed by each payment system located in the country, by payment service and with a geographical breakdown
Table 9: Quarterly reporting of payment transactions involving non-MFIs	Number and value of payment transactions sent by non-MFIs. Transactions are compiled by payment service and initiation channel. Card payments are further broken down by the merchant category code (MCC).

## Part 1.2 Type of information

- 1. Stock data, as contained in Tables 1, 2, 3 and 7, refer to end-of-period, i.e. positions on the last working day of the reference period. The indicators on the outstanding value on e-money storages issued are compiled in euro and relate to payment storages denominated in all currencies.
- 2. Flow data, as contained in Tables 4, 5, 6, 8 and 9, relate to payment transactions accumulated throughout the period, i.e. total for the reference period. The indicators on the value of transactions are compiled in euro and relate to payment transactions denominated in all currencies.

# Part 1.3 Consolidation within the same national territory

- 1. For each euro area Member State, the reporting population consists of PSPs and/or payment system operators.
- 2. PSPs are institutions incorporated and located in that territory, including subsidiaries of parent companies located outside that territory, and branches of institutions that have their head office outside that territory.
  - (a) Subsidiaries are separate incorporated entities in which another entity has a majority or full holding.
  - (b) Branches are unincorporated entities without independent legal status wholly owned by the parent.
- 3. For statistical purposes, the following principles apply for consolidation of PSPs within national boundaries:
  - (a) If a parent company and its subsidiaries are PSPs located in the same national territory, the parent company is permitted in its statistical returns to consolidate the business of these subsidiaries. This is only applicable in the event that the parent company and its subsidiaries are classified as the same type of PSP.
  - (b) If an institution has branches located within the territories of the other euro area Member States, the registered or head office located in a given euro area Member State considers these branches as residents in the other euro area Member States. Conversely, a branch located in a given euro area Member State considers the registered or head office or other branches of the same institution located within the territories of the other euro area Member States as residents in the other euro area Member States.
  - (c) If an institution has branches located outside the territory of the euro area Member States, the registered or head office located in a given euro area Member State considers these branches as residents of the rest of the world. Conversely, a branch located in a given euro area Member State considers the registered or head office or other branches of the same institution located outside the euro area Member States as residents of the rest of the world.
- 4. For statistical purposes, consolidation of PSPs across national boundaries is not permitted.

- 5. If a payment system operator is responsible for several payment systems located in the same national territory, statistics for each payment system are reported separately.
- 6. Institutions located in offshore financial centres are treated for statistical purposes as residents of the territories in which the centres are located.

# Part 2 Specific features in Tables 2 to 9

## Part 2.1 Payment card functions (Table 2)

- If a 'card with a payment function (except cards with an e-money function only)' offers several functions, it is counted in each applicable sub-category. Therefore, the total number of cards with a payment function may be smaller than the sum of the sub-categories. To avoid double-counting, sub-categories should not be added up.
- 2. Within each payment function (i.e. debit function, delayed debit function and credit function), cards are broken down according to the payment card scheme (CPS) under which they are issued. Co-branded cards are counted in each of the applicable schemes. Therefore, the total number of cards by payment function may be smaller than the sum of those cards by CPS. To avoid double-counting, cards by CPS should not be combined.
- 3. A 'card with an e-money function' can be either a 'card on which e-money can be stored directly' or a 'card which gives access to e-money stored on e-money accounts'. Therefore, the total number of cards with an e-money function is the sum of the two sub-categories.
- 4. The total number of cards issued by resident PSPs is stated separately in 'total number of cards (irrespective of the number of functions on the card)'. This indicator may not necessarily be the sum of 'cards with a cash function', 'cards with a payment function' and 'cards with an e-money function', as these categories may not be mutually exclusive.
- 5. The indicator 'card with a combined debit, cash and e-money function' refers to a card issued by a PSP, which has combined cash, debit and e-money functions. In addition, it is reported in each of the sub-categories:
  - (a) 'cards with a cash function';
  - (b) 'cards with a debit function';
  - (c) 'cards with an e-money function'.
- 6. A card with combined functions is reported in each of the relevant sub-categories.
- 7. Cards are counted on the card-issuing side regardless of the cardholder's residency or the location of the account to which the card is linked.
- 8. Each country reports the number of cards that have been issued by PSPs resident in the country.
- 9. Cards in circulation are included irrespective of when they were issued or whether they were used.
- 10. Cards issued by card schemes, i.e. three-party or four-party schemes, are included.
- 11. Expired or withdrawn cards are not included.
- 12. Cards issued by merchants, i.e. retailer cards, are not included, unless they have been issued in cooperation with a PSP, i.e. they are co-branded.

# Part 2.2 Payment card accepting devices (Table 3)

- 1. All terminals at which transactions are acquired by resident PSPs are reported, including all terminals located in the reporting country and terminals located outside of the reporting country.
- 2. Terminals at which transactions are acquired by branches and/or subsidiaries of the PSP located abroad are not reported by the parent PSP, but by the branches and/or subsidiaries themselves.
- 3. Every terminal is counted individually even if several terminals of the same type exist at one merchant location.
- 4. If an ATM offers more than one function, it is counted in each applicable sub-category. Therefore, the total number of ATMs may be smaller than the sum of the sub-categories. To avoid double-counting, sub-categories should not be added up.
- 5. POS terminals are broken down into 'EFTPOS terminals' and within this breakdown by those 'contactless transactions' and those 'accepting e-money card transactions'. These sub-categories should not be added up as they are not mutually exclusive.
- 6. If an e-money card terminal offers more than one function, it is counted in each applicable subcategory. Therefore, the total number of e-money card terminals may be smaller than the sum of the sub-categories. To avoid double-counting, sub-categories should not be added up.

# Part 2.3 Payment transactions involving non-MFIs (Tables 4a and 4b)

# Part 2.3.1 Payment transactions involving non-MFIs reported by those reporting agents not granted derogation pursuant to Article 4(1) and (2) (Table 4a)

- 1. Payment transactions are initiated by non-MFIs to any counterparty or by PSPs if the counterparty is a non-MFI. This includes:
  - payment transactions which take place between two accounts held at different PSPs and which are executed with the use of an intermediary, i.e. where payments are sent to another PSP or to a payment system; and
  - (b) payment transactions which take place between two accounts held at the same PSP, e.g. on-us transactions, with the transaction being settled either on the accounts of the PSP itself, or with the use of an intermediary, i.e. another PSP or a payment system.
- Payment transactions initiated by a resident PSP and executed with a specific transaction order, i.e. with the use of a payment instrument, are included as 'transactions per type of payment service'.
- Fund transfers between accounts in the same name, and also between different types of accounts are included according to the payment service used. Transfers between different types of accounts include, for example, transfers from a transferable deposit to an account holding a non-transferable deposit.
- 4. In relation to bulk payment transactions, each individual payment transaction is counted.

- 5. Payment transactions denominated in foreign currency are included. Data are converted into euro using the ECB reference exchange rate or exchange rates applied for these transactions.
- 6. Separate reporting for remote and non-remote transactions is indicated where necessary.
- 7. Payment transactions initiated by a resident PSP and executed without a specific transaction order, i.e. without the use of a payment service, by simple book entry on the account of a non-MFI, are included in 'other services (not included in the Directive (EU) 2015/2366<sup>1</sup>)'.
- 8. Payment transactions are reported by the payment service used and by the scheme processing the transaction.

## Total payment transactions

9. The indicator 'total payment transactions involving non-MFIs' is the sum of the seven mutually exclusive sub-categories: 'credit transfers', 'direct debits', 'card payments with cards issued by resident PSPs (except cards with an e-money function only)', 'e-money payment transactions', 'cheques', 'money remittances' and 'other payment services'.

## Credit transfers

- 10. Each transaction is allocated to only one sub-category, i.e. either 'initiated in paper-based form', 'initiated electronically' or 'others'. As the sub-categories are mutually exclusive, the total number of credit transfers is the sum of the sub-categories. The same principle applies to the total value of credit transfers.
- 11. Credit transfers initiated by payment initiation service providers (PISP) are additionally allocated to the sub-category 'Initiated by PISP'. However, this sub-category does not contribute to the total number, or total value of credit transfers.
- 12. Credit transfers reported under 'initiated electronically' are further split into 'initiated in a file/batch' and 'initiated on a single payment basis'. As the sub-categories are mutually exclusive, the total number of credit transfers initiated electronically is the sum of the sub-categories. The same principle applies to the total value of credit transfers initiated electronically.
- 13. Credit transfers reported under 'initiated on a single payment basis' are further broken down in 'ATM or other PSP terminal', 'mobile payment solution' and 'online banking based credit transfers'. As the sub-categories are mutually exclusive, the total number of credit transfers is the sum of the sub-categories. The same principle applies to the total value of credit transfers.
- 14. 'E-commerce payments' is a sub-category of 'online banking based credit transfers'.
- 15. 'P2P mobile payment solution' is a sub-category of 'mobile payment solution'.
- 16. Transactions involving cash at one or both ends of the payment transaction, and using a credit transfer payment service, are also included as credit transfers.

<sup>&</sup>lt;sup>1</sup> Directive (EU) 2015/2366 of the European Parliament and of the Council of 25 November 2015 on payment services in the internal market, amending Directives 2002/65/EC, 2009/110/EC and 2013/36/EU and Regulation (EU) No 1093/2010, and repealing Directive 2007/64/EC (OJ L 337, 23.12.2015, p. 35).

- 17. Credit transfers used to settle outstanding balances of transactions using cards with a credit or delayed debit function are also included.
- 18. Credit transfers include all Single Euro Payments Area (SEPA) credit transfers as well as non-SEPA transactions. The transactions are reported separately for each scheme.
- 19. Credit transfers initiated electronically are further split into credit transfers initiated remotely and credit transfers initiated non-remotely. Within these breakdowns, transactions are reported by scheme and for each scheme, they are further broken down by authentication channel, i.e. 'authenticated by strong customer authentication (SCA)' or 'authenticated via non-SCA'. As the sub-categories are mutually exclusive, the total number of credit transfers by credit transfer scheme is the sum of the sub-categories. The same principle applies to the value of transactions.
- 20. For transactions authenticated via non-SCA, the reasons for using non-SCA are reported (i.e. 'low value', 'contactless low value', 'payment to self', 'trusted beneficiaries', 'recurring transaction', 'unattended terminals for transport fares or parking fees', 'secure corporate payment processes and protocols', 'transaction risk analysis' and 'other'). In cases where more than one exemption might be applicable the exemption that was applied is the one that should be reported. The subcategories are mutually exclusive. The same principle applies to the value of transactions.
- 21. The number of transactions broken down by credit transfer schemes is equal to the total number of credit transfers. The same principle applies to the value of credit transfers.
- 22. The sub-categories 'initiated in a file or batch', 'initiated on a single payment basis' and 'others' contain all SEPA and non-SEPA transactions.
- 23. Domestic transactions sent, cross-border transactions sent and cross-border transactions received contain both SEPA and non-SEPA transactions.
- 24. Cash payments to an account using a bank form are not included under credit transfers.

## Direct debits

- 25. Both one-off and recurrent direct debits are included. In the case of recurrent direct debits, each individual payment is counted as one transaction.
- 26. Direct debits used to settle outstanding balances resulting from transactions using cards with a credit or delayed debit function are included, as these are separate payments from the cardholder to the card issuer.
- 27. Direct debits are further split into 'initiated in a file/ batch' and 'initiated on a single payment basis'. As the sub-categories are mutually exclusive, the total number of direct debits is the sum of the sub-categories. The same principle applies to the total value of direct debits.
- 28. The sub-categories 'initiated in a file or batch' and 'initiated on a single payment basis' contain all SEPA and non-SEPA transactions.
- 29. Direct debit transactions are further split into 'consent given via an electronic mandate' and 'consent given in other forms'. The sub-categories are mutually exclusive. Their sum equals the total number of direct debits. The same principle applies to the value of direct debits.

- 30. Within each channel used to give consent, transactions are reported for each scheme separately.
- 31. Cash payments from an account using a bank form are not included under direct debits.

#### Card payments

- 32. Payment transactions with cards issued or acquired by resident PSPs are reported, regardless of the location of the payment brand under which the payment transaction has been made.
- 33. Sent card payments are reported by the issuing PSP while received card payments are reported by the acquiring PSP.
- 34. 'Transactions per type of payment service' includes data on card transactions at virtual points of sale, e.g. over the internet or the telephone.
- 35. Payment transactions with cards are also split into: 'initiated electronically' and 'initiated nonelectronically'. As the initiation channels are mutually exclusive, the total number of card payments is the sum of the initiation channels. The same principle applies to the total value of card payments.
- 36. 'Initiated electronically' is further broken down into 'mobile payment solution', 'initiated at a physical EFTPOS', 'initiated at an ATM' and 'others'. The sub-channels are not mutually exclusive. The total of card payments 'initiated electronically' might therefore be smaller than the sum of the sub-items. The same principle applies to the total value of card payments 'initiated electronically'.
- 37. Card payments initiated non-electronically and those initiated electronically are further broken down between remote and non-remote initiation channels and within each, for card payments initiated electronically, the number of card payments should be reported for each payment card scheme (CPS). The same principle applies to the value of transactions.
- 38. Within each CPS, transactions are broken down by card function (i.e. debit function, delayed debit function and credit function) and by 'authenticated via SCA' and 'authenticated via non-SCA'. The total number of card payments 'processed by card payment scheme' is the sum of the different, mutually exclusive, card functions, which is also equal to the sum of those transactions authenticated via SCA and via non-SCA. The same principle applies to the value of transactions.
- 39. For transactions authenticated via non-SCA, the reasons for using non-SCA are reported (i.e. 'low value', 'contactless low value', 'trusted beneficiaries', 'recurring transaction', 'unattended terminals for transport fares or parking fees', 'secure corporate payment processes and protocols' 'transaction risk analysis', 'merchant initiated transactions', and 'other'). In cases where more than one exemption might be applicable, the exemption that was applied is the one that should be reported. The reasons for non-SCA are mutually exclusive. The same principle applies to the value of transactions.
- 40. A card with a 'delayed debit function' is reported as a 'card with a credit function' if the specific 'delayed debit' card function cannot be identified.
- 41. Card payments with cards issued by resident PSPs that only have an e-money function are not included.

## Cash withdrawals

- 42. The number of withdrawals should be reported for each card payment scheme (CPS) within which broken down by card function (i.e. debit function, delayed debit function and credit function). The same principle applies to the value of transactions.
- 43. Within each CPS, transactions are broken down by card function (i.e. debit function, delayed debit function and credit function) and by 'authenticated via SCA' and 'authenticated via non-SCA'. The total number of cash withdrawal 'processed by card payment scheme' is the sum of the different, mutually exclusive, card functions, which is also equal to the sum of those transactions authenticated via SCA and via non-SCA. The same principle applies to the value of transactions.

## E-money payment transactions

- 44. Each transaction is allocated to only one sub-category, i.e. 'with cards on which e-money can be stored directly' or 'with e-money accounts'. As the sub-categories are mutually exclusive, the total number of e-money payment transactions is the sum of the sub-categories. The same principle applies to the total value of e-money payment transactions.
- 45. Each transaction allocated to the sub-category 'with e-money accounts' is allocated additionally to only one of the sub-categories 'mobile payment solution' and 'others'. As the sub-categories are mutually exclusive, the total number of e-money payment transactions 'with e-money accounts' is the sum of the sub-categories. The same principle applies to the total value of e-money payment transactions.
- 46. 'P2P mobile payment solution' is a sub-category of 'mobile payment solution'.
- 47. Transactions under 'with e-money accounts' are further split to provide information on those 'accessed through a card'.
- 48. E-money payment transactions are broken down by 'authenticated via SCA' and 'authenticated via non-SCA'. As the sub-categories are mutually exclusive, the total number of 'e-money payment transactions' is the sum of the sub-categories. The same principle applies to the value of transactions.
- 49. Transactions reported under 'authenticated via non-SCA' are further split into the reasons for non-SCA (i.e. 'low value', 'contactless low value', 'trusted beneficiary', 'recurring transaction', 'unattended terminal for transport or parking fares', 'use of secure corporate payment processes or protocols', 'payment to self', 'transaction risk analysis', 'merchant initiated transactions' and 'other'). In cases where more than one exemption might be applicable, the exemption that was applied is the one that should be reported. As the reasons for non-SCA are mutually exclusive, the total number of 'authenticated via non-SCA' is the sum of those reasons. The same applies for the value of transactions.

## Cheques

50. Sent and received cheques are reported. Sent cheques are reported by the payee's PSP, received cheques are reported by the payer's PSP.

- 51. Cash withdrawals with cheques are included.
- 52. Cash withdrawals using bank forms are not included.
- 53. Cheques issued but not submitted for clearing are not included.

## Money remittances

- 54. Sent money remittances are reported by the payer's PSPs, received money remittances are reported by the payee's PSP.
- 55. Transactions which are linked to the payment account of either the payer or the payee are excluded from money remittances. Such transactions are reported under the respective payment instrument used.

## Other payment services

- 56. Sent and received transactions are reported.
- 57. Includes transactions using payments services listed in Annex I to Directive (EU) 2015/2366 but which cannot be assigned to any of the payment services listed in this Regulation.

## Payment initiation services

- 58. Transactions initiated via payment initiation services are broken down by 'authenticated via SCA' and 'authenticated via non-SCA'. As the sub-categories are mutually exclusive, the total number of 'payment initiation services' is the sum of the sub-categories. The same applies for the value of transactions.
- 59. Each transaction is allocated to only one sub-category, i.e. 'credit transfers' and 'others'. As the sub-categories are mutually exclusive, the total number of 'payment initiation services' is the sum of the sub-categories. The same principle applies to the total value of transactions.
- 60. Those transactions are not included in the 'Total payment transactions involving non-MFIs' as they are also included in the respective payment instrument used for the transaction.

## Other services (not included in the Directive (EU) 2015/2366)

- 61. Includes the sub-categories 'Credits to the accounts by simple book entry' and 'debits from the accounts by simple book entry' and 'Others'. As the sub-categories are mutually exclusive, the total number of 'Other services (not included in the Directive (EU) 2015/2366)' is the sum of the sub-categories. The same applies for the value of transactions.
- 62. Only transactions without a specific transaction order and executed by simple book entry to/from the account of a customer, i.e. without the use of a traditional payment service are included in the sub-categories 'Credits to the accounts by simple book entry' and 'debits from the accounts by simple book entry'.

## Cross-border transactions

63. In the case of sent transactions, cross-border transactions are counted in the country in which the transaction originates.

- 64. In the case of received transactions, cross-border transactions are counted in the country in which the transaction is received.
- 65. The difference between cross-border transactions sent and cross-border transactions received shows the net inflow or outflow of transactions into or out of the reporting country.

## Flow of funds

- 66. The direction of the flow of funds depends on the payment service and the initiation channel used:
  - in the case of credit transfers, money remittances, e-money payments and similar transactions where the payer initiates the transaction, the sending participant is also the sender of funds, and the receiving participant the recipient of funds;
  - (b) in the case of direct debits, cheques, e-money payments and similar transactions where the payee initiates the transaction, the sending participant is the recipient of funds and the receiving participant the sender of funds;
  - (c) in the case of card payments, although the payee initiates the transaction, the treatment followed within this Regulation corresponds to that where the payer initiates the transaction.

# Part 2.3.2 Payment transactions involving non-MFIs reported by those reporting agents granted derogation pursuant to Article 4(1) and (2) (Table 4a)

- 1. Payment transactions are initiated by non-MFIs to any counterparty or by PSPs if the counterparty is a non-MFI. This includes:
  - (a) payment transactions which take place between two accounts held at different PSPs and which are executed with the use of an intermediary, i.e. where payments are sent to another PSP or to a payment system; and
  - (b) payment transactions which take place between two accounts held at the same PSP, e.g. on-us transactions, with the transaction being settled either on the accounts of the PSP itself, or with the use of an intermediary, i.e. another PSP or a payment system.
- Payment transactions initiated by a resident PSP and executed with a specific transaction order, i.e. with the use of a payment instrument, are included as 'transactions per type of payment service'.
- Fund transfers between accounts in the same name, and also between different types of accounts are included according to the payment service used. Transfers between different types of accounts include, for example, transfers from a transferable deposit to an account holding a non-transferable deposit.
- 4. In relation to bulk payment transactions, each individual payment transaction is counted.
- 5. Payment transactions denominated in foreign currency are included. Data are converted into euro using the ECB reference exchange rate or exchange rates applied for these transactions.
- 6. Separate reporting for remote and non-remote transactions is indicated where necessary.

7. Payment transactions are reported by the payment service used.

## Credit transfers

- 8. Each transaction is allocated to only one sub-category, i.e. either 'initiated in paper-based form', or 'initiated electronically'. As the sub-categories are mutually exclusive, the total number of credit transfers is the sum of the sub-categories. The same principle applies to the total value of credit transfers.
- Credit transfers initiated by payment initiation service providers (PISP) are additionally allocated to the sub-category 'Initiated by PISP'. However, this sub-category does not contribute to the total number, or total value of credit transfers.
- 10. Transactions involving cash at one or both ends of the payment transaction, and using a credit transfer payment service, are also included as credit transfers.
- 11. Credit transfers used to settle outstanding balances of transactions using cards with a credit or delayed debit function are also included.
- 12. Credit transfers include all Single Euro Payments Area (SEPA) credit transfers as well as non-SEPA transactions. The transactions are reported separately for each scheme.
- 13. Credit transfers are further broken down by authentication channel, i.e. 'authenticated by strong customer authentication (SCA)' or 'authenticated via non-SCA'. As the sub-categories are mutually exclusive, the total number of credit transfers is the sum of the sub-categories. The same principle applies to the value of transactions.
- 14. Credit transfers reported under 'authenticated via non-SCA' are further split into the reasons for using non-SCA (i.e. 'low value', 'contactless low value', 'payment to self', 'trusted beneficiaries', 'recurring transaction', 'unattended terminals for transport fares or parking fees', 'secure corporate payment processes and protocols', 'transaction risk analysis' and 'other'). In cases where more than one exemption might be applicable the exemption that was applied is the one that should be reported. As the sub-categories are mutually exclusive, the total number of 'authenticated via non-SCA' is the sum of the sub-categories. The same principle applies to the value of transactions.
- 15. Domestic transactions sent, cross-border transactions sent and cross-border transactions received contain both SEPA and non-SEPA transactions.
- 16. Cash payments to an account using a bank form are not included under credit transfers.

## Direct debits

- 17. Both one-off and recurrent direct debits are included. In the case of recurrent direct debits, each individual payment is counted as one transaction.
- 18. Direct debits used to settle outstanding balances resulting from transactions using cards with a credit or delayed debit function are included, as these are separate payments from the cardholder to the card issuer.
- 19. Direct debits include all SEPA direct debits as well as non-SEPA transactions. The transactions are reported separately for each scheme.

20. Direct debit transactions are split into 'consent given via an electronic mandate' and 'consent given in other forms'. The sub-categories are mutually exclusive. Their sum equals the total number of direct debits broken down by scheme. The same principle applies to the value of direct debits.

21. Cash payments from an account using a bank form are not included under direct debits.

## Card payments

- 22. Payment transactions with cards issued or acquired by resident PSPs are reported, regardless of the location of the payment brand under which the payment transaction has been made.
- 23. Sent card payments are reported by the issuing PSP while received card payments are reported by the acquiring PSP.
- 24. 'Transactions per type of payment service' includes data on card transactions at virtual points of sale, e.g. over the internet or the telephone.
- 25. Payment transactions with cards are also split into: 'initiated electronically' and 'initiated nonelectronically'. As the initiation channels are mutually exclusive, the total number of card payments is the sum of the initiation channels. The same principle applies to the total value of card payments.
- 26. Card payments initiated non-electronically and those initiated electronically are further broken down between remote and non-remote initiation channels and within each, for card payments initiated electronically, the number of card payments should be reported by card function (i.e. debit function, delayed debit function and credit function) and by 'authenticated via SCA' and 'authenticated via non-SCA'. The total number of card payments 'initiated electronically' is the sum of the different, mutually exclusive, card functions, which is also equal to the sum of those transactions authenticated via SCA and via non-SCA. The same principle applies to the value of transactions.
- 27. Transactions 'authenticated via non-SCA', the reasons for using non-SCA are reported (i.e. 'low value', 'contactless low value', 'trusted beneficiaries', 'recurring transaction', 'unattended terminals for transport fares or parking fees', 'secure corporate payment processes and protocols', 'transaction risk analysis', 'merchant initiated transactions' and 'other'). In cases where more than one exemption might be applicable, the exemption that was applied is the one that should be reported. As the reasons for non-SCA are mutually exclusive, the total number of 'authenticated via non-SCA' is the sum of those reasons. The same principle applies to the value of transactions.
- 28. Card payments with cards issued by resident PSPs that only have an e-money function are not included.

## Cash withdrawals

- 29. The number of withdrawals should be reported for each card function (i.e. debit function, delayed debit function and credit function). The same principle applies to the value of transactions.
- 30. Transactions are broken down by 'authenticated via SCA' and 'authenticated via non-SCA'. As the sub-categories are mutually exclusive, the total number of 'cash withdrawals by card function and scheme' is the sum of the sub-categories. The same principle applies to the value of transactions.

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# E-money payment transactions

- 31. E-money payment transactions are broken down by 'authenticated via SCA' and 'authenticated via non-SCA'. As the sub-categories are mutually exclusive, the total number of 'e-money payment transactions' is the sum of the sub-categories. The same principle applies to the value of transactions.
- 32. Transactions reported under 'authenticated via non-SCA' are further split into the reasons for using non-SCA (i.e. 'low value', 'contactless low value', 'trusted beneficiary', 'recurring transaction', 'unattended terminal for transport or parking fares', 'use of secure corporate payment processes or protocols', 'payment to self', 'transaction risk analysis', 'merchant initiated transactions' and 'other'). In cases where more than one exemption might be applicable, the exemption that was applied is the one that should be reported. As the reasons for non-SCA are mutually exclusive, the total number of 'authenticated via non-SCA' is the sum of those reasons. The same applies for the value of transactions.

#### Money remittances

- 33. Sent money remittances are reported by the payer's PSPs, received money remittances are reported by the payee's PSP.
- 34. Transactions which are linked to the payment account of either the payer or the payee are excluded from money remittances. Such transactions are reported under the respective payment instrument used.

#### Payment initiation services

- 35. Transactions initiated via payment initiation services are broken down by 'authenticated via SCA' and 'authenticated via non-SCA'. As the sub-categories are mutually exclusive, the total number of 'payment initiation services' is the sum of the sub-categories. The same applies for the value of transactions.
- 36. Each transaction is allocated to only one sub-category, i.e. 'credit transfers' and 'others'. As the sub-categories are mutually exclusive, the total number of 'payment initiation services' is the sum of the sub-categories. The same principle applies to the total value of transactions.
- 37. Those transactions are not included in the 'Total payment transactions involving non-MFIs' as they are also included in the respective payment instrument used for the transaction.

## Cross-border transactions

- 38. In the case of sent transactions, cross-border transactions are counted in the country in which the transaction originates.
- 39. In the case of received transactions, cross-border transactions are counted in the country in which the transaction is received.
- 40. The difference between cross-border transactions sent and cross-border transactions received shows the net inflow or outflow of transactions into or out of the reporting country.

## Flow of funds

- 41. The direction of the flow of funds depends on the payment service and the initiation channel used:
  - (d) in the case of credit transfers, money remittances, e-money payments and similar transactions where the payer initiates the transaction, the sending participant is also the sender of funds, and the receiving participant the recipient of funds;
  - (e) in the case of direct debits, e-money payments and similar transactions where the payee initiates the transaction, the sending participant is the recipient of funds and the receiving participant the sender of funds;
  - (f) in the case of card payments, although the payee initiates the transaction, the treatment followed within this Regulation corresponds to that where the payer initiates the transaction.

## Part 2.4 Fraudulent payment transactions involving non-MFIs (Tables 5a and 5b)

# Part 2.4.1 Fraudulent payment transactions involving non-MFIs reported by those reporting agents not granted a derogation pursuant to Article 4(1) and (2) (Table 5a)

- 1. Points 1 to 66 of Part 2.3.1 apply to the fraudulent transactions reported in Table 5a.
- Besides the breakdowns explained in Part 2.3.1, 'losses due to fraud per liability bearer' is to be reported for fraudulent credit transfers, fraudulent direct debits, fraudulent card payments with cards issued by resident PSPs (except cards with an e-money function only) and for fraudulent emoney transactions with e-money issued by resident PSPs.
- 3. 'Losses due to fraud per liability bearer' is further split into 'the reporting PSP', 'the PSU of the reporting PSP' and 'others'. As the sub-categories are mutually exclusive, the total value of 'losses due to fraud per liability bearer' is the sum of those sub-categories.
- 4. 'Losses due to fraud per liability bearer' is reported by the PSP that reports the fraudulent payment transaction and is only reported for the value of fraudulent transactions. Furthermore, the item is only reported for sent transactions.

## Fraudulent credit transfers

- 5. Fraudulent credit transfers' are further split into the fraud origin (i.e. 'issuance of a payment order by the fraudster', 'modification of a payment order by the fraudster' and 'manipulation of the payer by the fraudster to issue a payment order').
- 6. Within each credit transfer scheme, 'fraudulent credit transfers' are further split into those 'authenticated via SCA' and those 'authenticated via non-SCA'.
- 7. For each breakdown, the fraud origins are mutually exclusive. Therefore, the total number of credit transfers broken down by credit transfer schemes equals the sum of the different fraud origins. The same principle applies to the value of transactions.

## Fraudulent direct debits

- 8. Fraudulent direct debits are further split into the fraud origins (i.e. 'mandate inexistence/invalidity', 'manipulation of the mandate' and 'manipulation of the payer').
- 9. The fraud origin is reported for each direct debit scheme and within the scheme broken down by 'consent given via an electronic mandate' and 'consent given in other forms'.
- 10. For each breakdown, the fraud origins are mutually exclusive. Therefore, the total number of direct debits direct debit scheme equals the sum of the different fraud origins. The same principle applies to the value of transactions.

# Fraudulent card payments

- 11. Fraudulent card payments are further split into fraud origins (i.e. 'modification of a payment order by the fraudster', 'manipulation of the payer to make a card payment', and 'issuance of a payment order by the fraudster' which is further broken down by 'lost or stolen card', 'card not received', 'counterfeit card', 'card details theft' and 'others' ,).
- 12. The fraud origins are reported for each CPS broken down by 'authenticated via SCA' or 'authenticated via non-SCA'
- 13. For each breakdown, the fraud origins are mutually exclusive. Therefore, the total number of payments by scheme equals the sum of the different fraud origins. The same principle applies to the value of transactions.

## Fraudulent cash withdrawals

- 14. Fraudulent cash withdrawals are further split into fraud origins (i.e. 'manipulation of the payer to make a cash withdrawal', and 'issuance of a payment order by the fraudster' which is further broken down by 'lost or stolen card', 'card not received', 'counterfeit card' and 'others' ).
- 15. The fraud origins are reported for each CPS broken down by 'authenticated via SCA' or 'authenticated via non-SCA'.
- 16. For each breakdown, the fraud origins are mutually exclusive. Therefore, the total number of cash withdrawals by scheme equals the sum of the different fraud origins. The same principle applies to the value of transactions.

## Fraudulent e-money payment transactions

- 17. Fraudulent e-money payment transactions are further split into fraud origins (i.e. 'modification of a payment order by the fraudster', 'manipulation of the payer to make an e-money payment', and 'issuance of a payment order' which is further broken down by 'lost or stolen e-money card', 'e-money card not received', 'counterfeit e-money card', 'card details theft' and 'unauthorised e-money account transaction' ).
- 18. The fraud origins are further broken down by 'authenticated via SCA' or 'authenticated via non-SCA'.

19. For each breakdown, the fraud origins are mutually exclusive. Therefore, the total number of fraudulent e-money payment transactions equals the sum of the different fraud origins. The same principle applies to the value of transactions.

## Payment initiation services

20. Fraudulent payments initiated via payment initiation services are broken down by 'authenticated via SCA' or 'authenticated via non-SCA'. The authentication channels are mutually exclusive. Therefore, the total number of fraudulent transactions initiated via payment initiation services equals the sum of the different authentication channels. The same principle applies to the value of transactions.

# Part 2.4.2 Fraudulent payment transactions involving non-MFIs reported by those reporting agents granted a derogation pursuant to Article 4(1) and (2) (Table 5a)

- 1. Points 1 to 41 of Part 2.3.2 apply to the fraudulent transactions reported in Table 5b.
- 2. Besides the breakdowns explained in Part 2.3.2, 'losses due to fraud per liability bearer' is to be reported for fraudulent credit transfers, fraudulent direct debits, fraudulent card payments with cards issued by resident PSPs (except cards with an e-money function only) and for fraudulent e-money transactions with e-money issued by resident PSPs.
- 3. 'Losses due to fraud per liability bearer' is further split into 'the reporting PSP', 'the PSU of the reporting PSP' and 'others'. As the sub-categories are mutually exclusive, the total value of 'losses due to fraud per liability bearer' is the sum of those sub-categories.
- 4. 'Losses due to fraud per liability bearer' is reported by the PSP that reports the fraudulent payment transaction and is only reported for the value of fraudulent transactions. Furthermore, the item is only reported for sent transactions.

## Fraudulent credit transfers

- 5. Fraudulent credit transfers' are further split into the fraud origin (i.e. 'issuance of a payment order by the fraudster', 'modification of a payment order by the fraudster' and 'manipulation of the payer by the fraudster to issue a payment order').
- 6. 'Fraudulent credit transfers' are further split into 'authenticated via SCA' and 'authenticated via non-SCA'.
- 7. For each breakdown, the fraud origins are mutually exclusive. Therefore, the total number of credit transfers equals the sum of the different fraud origins. The same principle applies to the value of transactions.

# Fraudulent direct debits

- 8. Fraudulent direct debits are further split into the fraud origin (i.e. 'mandate inexistence/invalidity', 'manipulation of the mandate' and 'manipulation of the payer').
- 9. The fraud origin is reported broken down by 'consent given via an electronic mandate' and 'consent given in other forms'.

10. For each breakdown, the fraud origins are mutually exclusive. Therefore, the total number of direct debits equals the sum of the different fraud origins. The same principle applies to the value of transactions.

## Fraudulent card payments

- 11. Fraudulent card payments are further split into fraud origins (i.e. 'modification of a payment order by the fraudster', 'manipulation of the payer to make a cash withdrawal', and 'issuance of a payment order by the fraudster', which is further broken down by 'lost or stolen card', 'card not received', 'counterfeit card', 'card details theft' and 'others', ).
- 12. The fraud origins are reported broken down by 'authenticated via SCA' or 'authenticated via non-SCA'
- 13. For each breakdown, the fraud origins are mutually exclusive. Therefore, the total number of card payments equals the sum of the different fraud origins. The same principle applies to the value of transactions.

# Fraudulent cash withdrawals

- 14. Fraudulent cash withdrawals are further split into fraud origins (i.e. 'manipulation of the payer to make a cash withdrawal', and 'issuance of a payment order by the fraudster' which is further broken down by 'lost or stolen card', 'card not received', 'counterfeit card' and 'others' ,).
- 15. The fraud origins are reported broken down by 'authenticated via SCA' or 'authenticated via non-SCA'.
- 16. For each breakdown, the fraud origins are mutually exclusive. Therefore, the total number of cash withdrawals equals the sum of the different fraud origins. The same principle applies to the value of transactions.

## Fraudulent e-money payment transactions

- 17. Fraudulent e-money payment transactions are further split into fraud origins (i.e. 'lost or stolen e-money card', 'e-money card not received', 'counterfeit e-money card', 'unauthorised e-money account transaction', 'modification of a payment order by the fraudster', 'manipulation of the payer to make an e-money payment' and 'card details theft').
- 18. The fraud origins are further broken down by 'authenticated via SCA' or 'authenticated via non-SCA'.
- 19. For each breakdown, the fraud origins are mutually exclusive. Therefore, the total number of fraudulent e-money payment transactions equals the sum of the different fraud origins. The same principle applies to the value of transactions.

## Payment initiation services

20. Fraudulent payments initiated via payment initiation services are broken down by 'authenticated via SCA' or 'authenticated via non-SCA'. The authentication channels are mutually exclusive. Therefore, the total number of fraudulent transactions initiated via payment initiation services

equals the sum of the different authentication channels. The same principle applies to the value of transactions.

## Part 2.5 Payment transactions per type of terminal involving non-MFIs (Table 6)

- 1. All indicators in this table refer to cash or cashless payment transactions performed at a physical (not virtual) terminal.
- 2. Resident PSPs provide information on all payment transactions they acquire at terminals.
- 3. Resident PSPs provide information on all payment transactions, with cards issued by the PSPs, at terminals at which transactions are acquired by non-resident PSPs.
- 4. Payment transactions at terminals at which transactions are acquired by branches or subsidiaries of the PSP abroad are not reported by the parent PSP.
- 5. Transactions by type of terminal are broken down into three different categories based on the residency of the PSP. Categories in points (a) and (b) below are counted on the acquiring side and the category in point (c) below is counted on the issuing side:
  - payment transactions at terminals at which transactions are acquired by resident PSPs with cards issued by resident PSPs;
  - (b) payment transactions at terminals at which transactions are acquired by resident PSPs with cards issued by non-resident PSPs;
  - (c) payment transactions at terminals at which transactions are acquired by non- resident PSPs with cards issued by resident PSPs.
- 6. The sub-categories within each category (a), (b) and (c) mentioned in point 5 should not be added up.
- 7. In this table, the geographical breakdown is based on the location of the terminal.
- 'E-money payment transactions with cards with an e-money function' include both, transactions with cards on which e-money can be stored directly and with cards which give access to an emoney account.
- 9. For 'Cash advances at POS terminals' for which it is not possible to distinguish data on cash advances at POS terminals, these are reported as 'POS transactions'.
- 10. 'Over the counter (OTC) cash deposit' includes cash deposited into a PSP's day or night deposit box for crediting to an account at the PSP. These transactions do not represent payments in the strict sense, comprising only a change from cash to account money.
- 11. 'OTC cash withdrawal' transactions do not represent payments in the strict sense, comprising only a change from account money to cash.

## Part 2.6 Participation in selected payment systems (Table 7)

- 1. This table refers to number, type and institutional sector of participants (irrespective of their location) in a payment system.
- 2. The indicator 'number of participants' is the sum of the two mutually exclusive sub-categories 'direct participants' and 'indirect participants'.
- 3. The indicator 'direct participants' is the sum of the three mutually exclusive sub-categories 'credit institutions', 'central bank' and 'other direct participants'.
- 4. The indicator 'other direct participants' is the sum of the four mutually exclusive sub-categories 'public administration', 'clearing and settlement organisations', 'other financial institutions' and 'others'.

## Part 2.7 Payments processed by selected payment systems (Table 8)

- 1. This table refers to payment transactions processed through a payment system broken down between large value and retail payments systems.
- 2. Payment transactions of a PSP on its own account are reported in the relevant indicators in this table.
- 3. In the case of a payment system, in which another payment system, e.g. an ancillary payment system, settles its positions, then the following principles apply:
  - the system of settlement reports the actual number of settlement operations and the actual amount settled;
  - (b) where payment transactions are cleared outside the payment system and only net positions are settled via the payment system, only the transactions for the settlement of net positions are counted, and these are allocated to the payment service used for the settlement transaction.
- 5. Each payment transaction is counted only once on the sending participant's side, i.e. the debiting of the payer's account and the crediting of the payee's account are not counted separately. Refer to the section on flow of funds in Part 2.3 above.
- 6. For multiple credit transfers, i.e. bulk payments, each item of the payment is counted.
- 7. In the case of netting systems, it is the gross number and value of payment transactions that is reported, and not the result after netting.
- 8. Payment systems distinguish and report domestic and cross-border transactions according to the residency of the sending and receiving participants. The classification 'domestic transactions' or 'cross-border transactions' reflects the location of the parties involved.
- 9. To avoid double-counting, cross-border transactions are counted in the country in which the transaction originates.

- 10. Transactions initiated at ATM are reported in the breakdown of the respective payment service used.
- 11. The indicator 'card payments' includes all payment transactions processed in the payment system, irrespective of where the card was issued or used.
- 12. Cancelled payment transactions are excluded. Transactions that are later subject to a rejection transaction are included.

# Part 2.8 Quarterly reporting of payment transactions involving non-MFIs (Table 9)

1. Points 1 to 6 of Part 2.3.1 apply to the transactions reported in Table 9.

Card payments

- 2. Payment transactions with cards issued by resident PSPs are reported, regardless of the location of the payment brand under which the payment transaction has been made.
- 3. Sent card payments are reported by the issuing PSP.
- 4. 'Transactions per type of payment service' includes data on card transactions at virtual points of sale, e.g. over the internet or the telephone.
- 5. Payment transactions with cards are also split into: 'initiated electronically' which is further broken down into initiated remotely and initiated non-remotely. The sub-channels are mutually exclusive.
- 6. For transactions 'initiated electronically', the merchant category code (MCC) is reported when available to the reporting agent for both remote and non-remote transactions.

# ANNEX II

# DATA DEFINITIONS

Term	Definition
Account information service (AIS)	'Account information service' means 'account information service' as defined in Article 4(16) of Directive (EU) 2015/2366.
Account information service provider (AISP)	'Account information service provider' means 'account information service provider' as defined in Article 4(19) of Directive (EU) 2015/2366.
Account servicing payment service provider (ASPSP)	'Account servicing payment service provider' means 'account servicing payment service provider' as defined in Article 4(17) of Directive (EU) 2015/2366.
Acquirer	A payment service provider that carries out the activity of acquiring payment transactions. <sup>1</sup>
Acquiring of payment transactions	'Acquiring of payment transactions' means 'acquiring of payment transactions' as defined in Article 4(44) of Directive (EU) 2015/2366.
Agent	'Agent' means 'agent' as defined in Article 4(38) of Directive (EU) 2015/2366.
Automated teller machine (ATM)	Electromechanical device that allows authorised users using a card or other means, to withdraw cash from their accounts and/or access other services, allowing them, for example, to make balance enquiries, transfer funds or deposit money.
ATM cash deposit (except e-money transactions)	Cash deposit performed at an ATM using a card or other means, including transactions whereby cash is deposited at a terminal, without manual intervention, and the payer is identified with a payment card or other means.
ATM cash withdrawal (except e-money transactions)	Cash withdrawal performed at an ATM using a card or other means. Cash advances at POS terminals as part of a payment transaction for the purchase of goods or services ('cash-back' transactions) are not included.
ATM transaction (except e-money transactions)	A payment transaction <sup>2</sup> performed at an ATM using a card or other means. E- money payment transactions are not included.
ATM with a cash withdrawal function	ATM allowing authorised users to withdraw cash from their accounts by using a card or other means.
ATM with a credit transfer function	ATM allowing authorised users to make credit transfers using a card or other means.
Authenticated via non-	'Authenticated via non-strong customer authentication' refers to transactions which

<sup>&</sup>lt;sup>1</sup> See definition of 'acquiring of payment transaction' in this Annex.

<sup>&</sup>lt;sup>2</sup> See definition of 'payment transaction' in this Annex.

Term	Definition
strong customer authentication	are exempted from strong customer authentication pursuant to Chapter III of Commission Delegated Regulation (EU) 2018/389 <sup>3</sup> as well as transactions for which the provisions in Article 97(1) of Directive (EU) 2015/2366 do not apply. Merchant initiated transactions as well as other transactions to which SCA is not applicable are included.
Branch	A place of business other than the head office located in the reporting country and established by a payment service provider (PSP) legally incorporated in another country. It has no legal personality and directly carries out some or all of the transactions inherent in the business of a PSP. All of the places of business set up in the reporting country by the same institution legally incorporated in another country constitute a single branch. Each of these places of business is counted as an individual office.
Card	A payment instrument based on a unique number that can be used to initiate a payment, cash withdrawal or cash deposit that is processed using a card scheme or within the network operated by the issuer of the card. The number can be stored on a physical card, on another device (including key tag, sticker, smartphone) or can be held virtually without a physical device. Cards offer the cardholder, in accordance with the agreement with the card issuer, one or more of the following functions: cash, debit, delayed debit, credit and e-money.
Card details theft	The fraudster received unauthorised access to sensitive payment data, including personalised security credentials (such as card number, expiration date, CVC, PIN) which can be used to carry out fraudulent card-based payment transactions on an existing account (account takeover).
Card issuer	'Card issuer' means 'issuer' as defined in Article 2(2) of Regulation (EU) 2015/751 <sup>4</sup> .
Card not received	A card that the payer claimed was not received, although the payer's PSP (issuer) confirms it was sent to the payer (by any delivery method).
Card payment	A payment transaction performed at a terminal or via other channels using a card with a debit, credit or delayed debit function.
Card payment initiated at a physical EFTPOS	Electronically initiated card payment transaction at a physical POS allowing electronic fund transfers. This item typically includes payments with cards through an electronic funds transfer at point of sale (EFTPOS) terminal at a merchant's location. It does not include e-money payment transactions.
Card payments with cards issued by resident PSP initiated	Card payment transactions which are initiated at an EFTPOS, ATM or other physical terminal that allows electronic payment initiation or remotely by electronic means of information transmission. Card payments with cards issued by resident

<sup>&</sup>lt;sup>3</sup> Commission Delegated Regulation (EU) 2018/389 of 27 November 2017 supplementing Directive (EU) 2015/2366 of the European Parliament and of the Council with regard to regulatory technical standards for strong customer authentication and common and secure open standards of communication (OJ L 69, 13.3.2018, p. 23).

<sup>4</sup> Regulation (EU) 2015/751 of the European Parliament and of the Council of 29 April 2015 on interchange fees for card-based payment transactions (OJ L 123, 19.5.2015, p. 1).

# **ECB-PUBLIC**

Term	Definition
electronically	PSPs initiated in paper-based form (e.g. via payment card imprinter or where the payment information is captured manually on paper vouchers) are not included.
Card payments with cards issued by resident PSPs (except cards with an e-money function only)	<ul> <li>Card payment transactions performed using cards with a debit, credit or delayed debit function at a terminal or via other channels.</li> <li>All payment transactions initiated with a card are included, i.e: <ul> <li>(a) all transactions in which the acquirer and the issuer of the card are different entities; and</li> <li>(b) all transactions in which the acquirer and the issuer of the card are the same entity.</li> </ul> </li> <li>Deductions from the PSP's account resulting from the settlement of a card transaction in which the acquirer and the issuer of the card are included.</li> <li>Payment transactions by telephone or over the internet using a card are included.</li> <li>E-money payment transactions are not included.</li> <li>Cash withdrawals and deposits at ATMs are not included. These are reported as 'ATM cash withdrawals' or 'ATM cash deposits'.</li> <li>Credit transfers at ATMs are not included.</li> </ul>
Card payments with cards issued by resident PSPs initiated non electronically	Payments initiated at a physical terminal through a manual authorisation procedure (e.g. imprinters) (card present transactions) or payments initiated via mail order or telephone order (MOTO) (card not present transactions).
Card payments with cards issued by resident PSPs initiated electronically via remote payment channel	Electronically initiated card payment transactions which are a type of remote payment transactions as defined in Article 4(6) of Directive (EU) 2015/2366 and which are not initiated at an EFTPOS, ATM or other physical terminal which allows electronic payment initiation. This item typically includes payments with cards for products and services purchased over the internet.
Card payments with cards issued by resident PSPs initiated non-electronically via remote payment channel	Non-electronically initiated card payment transactions which are a type of remote payment transactions as defined in Article 4(6) of Directive (EU) 2015/2366 and which are not initiated at a physical terminal which does not allow electronic payment initiation (e.g. payment card imprinters).
Card with a cash function	A card enabling the holder to withdraw cash from an ATM and/or to deposit cash to an ATM.
Card with a combined debit, cash and e- money function	A card issued by a PSP, which has a combined cash, debit and e-money function.
Card with a contactless payment function	A card that allows a card payment transaction to be initiated with a particular type of contactless technology and where both the payer and the payee of the payment transaction (and/or their equipment) are in the same physical location.

Term	Definition
Card with a credit function	A card enabling cardholders to make purchases and/or to withdraw cash up to a pre-arranged ceiling. The credit granted may be settled in full by the end of a specified period or may be settled in part, with the balance taken as extended credit on which interest is usually charged.
Card with a debit function	A card enabling cardholders to have their purchases (or cash withdrawals) directly and immediately charged to their bank or payment accounts (except for e-money accounts), whether held with the card issuer or not. A card with a debit function may be linked to an account offering overdraft facilities as an additional feature.
Card with a delayed debit function	A card enabling cardholders to have their purchases charged to an account with the card issuer up to an authorised limit. The balance in this account is then settled in full at the end of a pre-defined period. The holder is usually charged an annual fee. The distinguishing feature of a card with a delayed debit function, in contrast to a card with a credit function or a debit function, is the contractual agreement granting a credit line but including an obligation to settle the debt incurred at the end of a pre-defined period without charging interest rates. This type of card is commonly referred to as a 'charge card'.
Card with a payment function (except cards with an e-money function only)	A card which has at least one of the following functions: a debit function, delayed debit function or credit function. The card may also have other functions, such as an e-money function, but cards with only an e-money function are not counted in this category. Cards with only a cash withdrawals/deposits function are not included.
Card with an e-money function	A card on which e-money can be stored directly and/or gives access to e-money stored on e-money accounts, enabling e-money payment transactions.
Card-based payment instrument	A payment instrument (a card, mobile phone or any other means) enabling the payer to initiate a card-based payment transaction (debit or prepaid or a credit card transaction) based on a payment card scheme's infrastructure
Card-based payment instrument issuing services	A third party provider issuing card-based payment instruments, where the PSP issuing the card-based payment instrument differs from the PSP servicing the payer's account.
Card on which e-money can be stored directly	E-money held on a card in the e-money holder's possession. Refer also to the definition of 'electronic money'.
Cards which give access to e-money stored on e-money accounts	Refer to definition of 'e-money accounts'.
Card with an e-money	A card with an e-money function which has been loaded at least once and can thus

Term	Definition
function which has been loaded at least once	be considered activated. Loading may be interpreted as indicative of the intention to use the e-money function.
Cash	Banknotes and coins in circulation that are held outside the MFI sector or in the vaults of monetary financial institutions (MFIs).
Cash advance at POS terminals	Transactions in which the cardholder using a card or other means receives cash at a POS terminal in combination with a payment transaction for goods or services (commonly referred to as 'cash-back').
Cash withdrawal using cards (except e-money transactions)	Cash withdrawal at an ATM or at the counter of a PSP using a card with a cash function.
Central bank	A financial corporation and quasi-corporation whose principal function is to issue currency, to maintain the internal and external value of the currency and to hold all or part of the international reserves of the country.
Cheque	A written order from one party, i.e. the drawer, to another, i.e. the drawee, which is normally a credit institution, requiring the drawee to pay a specified sum on demand to the drawer or to a third party specified by the drawer.
Clearing and settlement organisation	Any clearing and settlement organisation which is a direct participant in a payment system.
Concentration ratio	'Concentration ratio' means the market share of the five largest senders of payment transactions in each system (this may include the central bank). The five largest senders of transactions in terms of volume may differ from the five largest senders in terms of value. Each participant which has individual access to the system is counted separately, irrespective of whether an affiliation between two or more participants exists.
Consent given via an electronic mandate	A consent given by the payer via a mandate [which is] in electronic form.
Contactless low value	Contactless payments to which Article 11 of the Commission Delegated Regulation (EU) 2018/389 applies are to be reported under 'contactless low value'.
Contactless payment	A payment transaction using a card or other means where the payer and the merchant (and/or their equipment) are at the same physical location and where the communication between the portable device and the point of sale (POS) takes place through contactless technology.
Counterfeit card	The use of an altered or illegally reproduced payment card, including the replication or alteration of the magnetic strip or embossing.
Counterfeit e-money	The use of an altered or illegally reproduced e-money payment card, including the

Term	Definition
card	replication or alteration of the magnetic strip or embossing.
Credit institution	'Credit institution' means 'credit institution' as defined in Article 4(1) of Regulation (EU) No 575/2013 <sup>5</sup> .
Credit institution legally incorporated in the reporting country	A 'credit institution legally incorporated in the reporting country' means a 'credit institution' as defined in Article 4(1) of Regulation (EU) No 575/2013 which is legally incorporated in the reporting country. For domestic reporting purposes, the branches of credit institutions which are located abroad are not included in the reporting, while the foreign branch located in the reporting country are included.
Credit transfer	'Credit transfer' means 'credit transfer' as defined in Article 4(24) of Directive (EU) 2015/2366.
Credit transfer initiated by PISP	A credit transfer initiated by Payment Initiation Service Provider (PISP) <sup>6</sup> .
Credit transfers of which: non-SEPA	Credit transfers which do not comply with the requirements for Single Euro Payments Area (SEPA) credit transfers, as stipulated in Regulation (EU) No 260/20127.
Credit transfers initiated electronically	Any credit transfer which the payer submits in non-paper-based form, i.e. electronically.
Credit transfer initiated in a file/batch	An electronically initiated credit transfer that is part of a group of credit transfers jointly initiated by the payer via a dedicated line. Each credit transfer contained in a batch is counted as a separate credit transfer when reporting the number of transactions.
Credit transfer initiated in paper-based form	A credit transfer initiated by the payer in paper-based form or by instructing staff at a branch (OTC) to initiate a credit transfer and any other credit transfer, which requires manual processing.
Credit transfer initiated on a single payment basis	An electronically initiated credit transfer that is initiated independently, i.e. that is not part of a group of credit transfers jointly initiated.
Credit transfer payment scheme	Refer to the definition of 'payment scheme'. International payment schemes include SEPA CT scheme and SEPA instant CT scheme.
Credits to the accounts by simple book entry	Credit transaction initiated by a payment service provider (PSP) (including electronic money issuer) without a specific transaction order and executed by simple book entry (simple book entry means a credit entry, to the account of a customer, without the use of a traditional payment instrument). The following

<sup>&</sup>lt;sup>5</sup> Regulation (EU) No 575/2013 of the European Parliament and of the Council of 26 June 2013 on prudential requirements for credit institutions and investment firms and amending Regulation (EU) No 648/2012 (OJ L 176, 27.6.2013, p. 1).

<sup>&</sup>lt;sup>6</sup> See definition of 'payment initiation service provider (PISP)' in this Annex.

<sup>7</sup> Regulation (EU) No 260/2012 of the European Parliament and of the Council of 14 March 2012 establishing technical and business requirements for credit transfers and direct debits in euro (OJ L 94, 30.3.2012, p. 22).

Term	Definition
	transactions are reported for this item: (a) interest payment by the bank; (b) dividend payment by the bank; (c) disbursal of the amount of a loan to the current account of the customer; and (d) other credits to the account by simple book entry. These data are excluded from credit transfers.
Cross-border transaction	A payment transaction initiated by a payer or by a payee, where the payer's PSP and the payee's PSP are located in different countries. For card-based payment transactions, 'cross-border payment transaction' means 'cross-border payment transaction' as defined in Article 2(8) of Regulation (EU) 2015/751. Specifically, in the case of payment systems: a payment transaction between participants located in different countries.
Debits from the account by simple book entry	Debit transaction initiated by a PSP (including electronic money issuer) without a specific transaction order and executed by simple book entry (debit entry) to the account of a customer, i.e. without the use of a traditional payment instrument. The following transactions are reported for this item: (a) charge of interest by the bank; (b) deduction of banking fees; (c) payment of taxes linked to financial assets, if they are a separate transaction but not separately authorised by the customer; (d) repayments of the amount of a loan; and (e) other debits to the account by simple book entry. These data are excluded from direct debits.
Digital wallet	A solution where users can register data relating to one or more payment instruments to initiate a payment transaction.
Direct debit	'Direct debit' means 'direct debit' as defined in Article 4(23) of Directive (EU) 2015/2366.
Direct debit initiated in a file/batch	An electronically initiated direct debit that is part of a group of direct debits jointly initiated by the payer. Each direct debit contained in a batch is counted as a separate direct debit when reporting the number of transactions.
Direct debit initiated on a single payment basis	An electronically initiated direct debit that is independent from other direct debits, i.e. that is not part of a group of direct debits jointly initiated.
Direct debits of which: non-SEPA	Direct debits which do not comply with the requirements for SEPA direct debits, as stipulated in Regulation (EU) No 260/2012.
Direct debit payment scheme	Refer to definition of 'payment scheme'. International direct debit schemes include SEPA direct debit core schemes and SEPA direct debit B2B schemes.
Direct participant	An entity which is identified or recognised by a payment system and is authorised to send and receive payment orders directly to and from the system without an intermediary or is directly bound by the rules governing the payment system. In some systems, direct participants also exchange orders on behalf of indirect participants. Every participant with individual access to the system is counted separately.
Domestic payment transaction	'Domestic payment transaction' means 'national payment transaction' as defined in Article 2(27) of Regulation (EU) No 260/2012. For card-based payment transactions, 'domestic payment transaction' means 'domestic payment transaction' as defined in Article 2(9) of Regulation (EU) 2015/751.

Term	Definition
E-commerce	The sale or purchase of goods or services, whether between businesses, households, individuals or private organizations, through electronic transactions conducted via the internet or other computer-mediated (online communication) networks. The term covers the ordering of goods and services which are sent over computer networks, but the payment and the ultimate delivery of the goods or service may be conducted either on- or off-line.
EFTPOS terminal	An EFTPOS terminal captures payment information by electronic means and is designed, in some cases, to transmit such information either online, with a real-time request for authorisation, or offline. EFTPOS terminals include unattended terminals.
Electronic money (e- money)	'Electronic money' means 'electronic money' as defined in Article 2(2) of Directive 2009/110/EC.
Electronic money institution	'Electronic money institution' means 'electronic money institution' as defined in Article 2(1) of Directive 2009/110/EC.
Electronic money issuer	'Electronic money issuer' means 'electronic money issuer' as defined in Article 2(3) of Directive 2009/110/EC.
E-money account	An account on which e-money <sup>8</sup> is stored and the balance in the account can be used by the account holder to make payments and to transfer funds between accounts.
E-money account accessed through a card	Refer to definitions for 'e-money account' and 'card with an e-money function'.
E-money card not received	An e-money card that the payer claimed as not received, although the payer's PSP (issuer) confirms it was sent to the payer (through any delivery method).
E-money card terminal	Terminal allowing the transfer of electronic value from an issuer of electronic money to a card with an e-money function and vice versa or from the balance on the card to the balance of a beneficiary.
E-money card- accepting terminal	Terminal allowing holders of e-money on a card with an e-money function to transfer e-money value from their balance to the balance of the merchant or other beneficiary.
E-money card-loading and unloading terminal	Terminal allowing the transfer of e-money value from an issuer of electronic money to the holder of a card with an e-money function and vice versa, i.e. loading and unloading.
E-money card-loading and unloading	Transactions allowing the transfer of e-money value from an issuer of e-money to a card with an e-money function and vice versa. Both loading and unloading transactions are included.
E-money payment	'E-money payment transaction' means a payment transaction using 'electronic

<sup>&</sup>lt;sup>8</sup> See definition of 'electronic money' in this Annex.
Term	Definition					
transaction	money' as defined in Article 2(2) of Directive 2009/110/EC.					
E-money payment with cards on which e- money can be stored directly	A transaction whereby the holder of a card with an e-money function transfers e money value from its balance stored on the card to the balance of the beneficiary.					
E-money payment with e-money accounts	A transaction whereby funds are transferred from the e-money account of a payer, to the account of a payee. See the definition of 'e-money accounts'.					
E-money payment with e-money accounts of which: accessed through a card	A transaction whereby a card is used to access an e-money account and subsequently funds are transferred from the e-money account of the payer, to the account of a payee. See the definition of 'e-money accounts'.					
E-money scheme	A set of technical concepts, rules, protocols, algorithms, functions, legal and contractual agreements, commercial agreements and administrative procedures which form the basis for the provision of a particular e-money product. This may also include the provision of a number of marketing, processing or other services to its members.					
Fraudulent payment transaction	'Fraudulent payment transaction' includes all instances of payment fraud referred to in Guideline 1.1 of the EBA Guidelines on reporting requirements for fraud data under Article 96(6) PSD2.					
Funds	'Funds' means 'funds' as defined in Article 4(25) of Directive (EU) 2015/2366.					
Indirect participant	A participant, in a payment system with a tiering arrangement, that uses a direct participant as an intermediary to perform some of the activities, in particular, settlement allowed in the system. All transactions by an indirect participant are settled on the account of a direct participant that has agreed to represent the indirect participant in question. Every participant that can be addressed individually in the system is counted separately, whether or not a legal link exists between two or more such participants.					
Initiation of a payment transaction	The submission of a payment order <sup>9</sup> by a payment service user.					
Instant payment	Instant payments are electronic retail payments that are processed in real time, 24 hours a day, 365 days a year, where the funds are made available immediately for use by the recipient.					
Institutions offering payment services to non-MFIs	Comprises all PSPs, of which selected indicators for credit institutions, payment institutions and e-money issuers, are to be reported in Table 1 of Annex III.					
Interchange fee	'Interchange fee' means 'interchange fee' as defined in Article 2(1) of Regulation					

<sup>&</sup>lt;sup>9</sup> See definition of 'payment order' in this Annex

Term	Definition					
	(EU) 2015/751.					
Issuance of a payment order by the fraudster	'Issuance of a payment order by the fraudster' means 'issuance of a payment order by the fraudster' as defined in Guideline 1.6, d) of the EBA Guidelines on reporting requirements for fraud data under Article 96(6) PSD2 (EBA-GL-2018-05).					
Losses due to fraud per liability bearer	'Losses due to fraud per liability bearer' means 'losses due to fraud per liability bearer' as defined in Guideline 1.6, b) of the EBA Guidelines on reporting requirements for fraud data under Article 96(6) PSD2.					
Lost or stolen card	A payment card which his legal cardholder claimed he was not on the possession of his card or his card numbers, either by lost or theft.					
Lost or stolen e-money card	An e-money payment card which his legal cardholder claimed he was not on the possession of his card or his card numbers, either by lost or theft.					
Low value	Payment transactions for which the exception in Article 16 of the Commission Delegated Regulation (EU) 2018/389 applies are to be reported under 'low value'.					
Mandate inexistence/invalidity	A direct debit order initiated by a fraudster without the payer's consent. Either without a mandate or based on a forged mandate. Cases where there is an invalid mandate issued without fraudulent intentions are excluded.					
Manipulation of the mandate	An action done by the fraudster resulting in the modification of the mandate details during the issuance process of the mandate, for the benefit of the fraudster or of another third party.					
Manipulation of the payer	'Manipulation of the payer' means 'manipulation of the payer' as defined in Guideline 1.1, b) of the EBA Guidelines on reporting requirements for fraud data under Article 96(6) of Directive (EU) 2015/2366.					
Merchant	An entity that is authorised to receive funds in exchange for the delivery of goods and/or services and has established an agreement with a PSP, for accepting these funds.					
Merchant category code (MCC)	A four-digit number (listed in ISO 18245) for retail financial services. MCC is used to classify the business by the type of goods or services it provides.					
Merchant initiated transaction (MIT)	MIT's are card payments that are initiated by the payee only on the basis of (1) an initial mandate by the payer authorizing the payee to initiate the periodic payments and (2) a pre-existing agreement between the payer and the payee for the provision of products and services.					
Mobile payment solution	A solution used to initiate payments for which the payments data and the payment instructions are transmitted and/or confirmed via mobile communication and data transmission technology through a mobile device. This category includes digital wallets and other mobile payment solutions used to initiate P2P (person-to-person) and/or C2B (consumer-to-business) transactions, i.e. credit transfers, card payments and/or e-money transactions.					
Modification of a	'Modification of a payment order by the fraudster' means 'modification of a payment					

Term	Definition					
payment order by the fraudster	order by the fraudster' as defined in Guideline 1.6, c) of the EBA Guidelines on reporting requirements for fraud data under Article 96(6) PSD2.					
Monetary financial institutions (MFIs)	MFIs consist of all institutional units included in the sub-sectors central bank (S.121), deposit-taking corporations except the central bank (S.122) and money market funds (MMF) (S.123) as set out in the revised European System of Accounts laid down in Regulation (EU) No 549/2013 of the European Parliament and of the Council of 21 May 2013 on the European system of national and regional accounts in the European Union10.					
Money remittance	'Money remittance' means 'money remittance' as defined in Article 4(22) of Directive (EU) 2015/2366.					
Near Field Communication (NFC) payment	A contactless payment transaction using near field communication (NFC) technology (ISO/IEC 18092.					
Non-MFI	Any natural or legal person who does not belong to the MFI sector. For the purpose of payments statistics, all PSPs are excluded from the 'non-MFIs' sector.					
Number of accounts accessed by AISPs	The number of different accounts accessed by the AISP in the reporting period.					
Number of clients	The number of payment service users to which the AISP offers its services.					
Number of overnight deposits	Number of accounts holding deposits which are convertible into currency and/or transferable on demand by cheque, bankers' order, debit entry or similar means without significant delay, restriction or penalty.					
Number of overnight deposits of which: number of internet/PC linked overnight deposits	Number of overnight deposit accounts held by non-MFIs which the account holder can access and use electronically via the internet or with PC banking applications via dedicated software and dedicated telecommunication lines.					
Number of requests (AISP)	The total number of requests for access to account information sent by the AISP in the reporting period.					
Number of transferable overnight deposits	Number of overnight deposit accounts holding deposits which are directly transferable on demand to make payments to other economic agents by commonly used means of payment, without significant delay, restriction or penalty.					
Number of transferable overnight deposits of which: number of internet/PC linked overnight transferable	Number of transferable overnight deposit accounts held by non-MFIs which the account holder can access and use electronically via the internet or with PC banking applications via dedicated software and dedicated telecommunication lines.					

Term	Definition			
deposits				
Online banking based credit transfers	Credit transfer initiated through online banking and payment initiation services.			
OTC cash deposits	A cash deposit to an account at the PSP using a form, including where a card is used merely to identify the payer.			
OTC cash withdrawals	A cash withdrawal from an account at the PSP using a form, including where a card is used merely to identify the payee.			
Other direct participants	Any direct participant in a payment system, excluding credit institutions and central banks.			
Other e-money issuer	E-money issuers other than 'e-money institutions' and 'credit institutions'. Refer to the definition of 'e-money issuers'.			
Other financial institutions	All financial institutions participating in a payment system that are under the supervision of the relevant authorities, i.e. either the central bank or the prudential supervisor, but not falling within the definition of credit institutions.			
Other payment service providers	Payment service providers that (i) fulfil the conditions laid down in Article 9(1) and (2) of Directive (EU) 2009/110/EC or in Article 32(1) and (2) of Directive (EU) 2015/2366; and/or (ii) are listed in Article 1 (1) of Directive (EU) 2015/2366 but which cannot be included in any of the categories of PSPs mentioned in Annex III.			
Other payment services	Any payment service included in Directive (EU) 2015/2366 but which cannot be included in any of the other categories of payment service in Annex III.			
Other services not included in the Directive (EU) 2015/2366	Any service not included in Directive (EU) 2015/2366 and which cannot included in any of the other categories of payment service in Annex III.			
Outstanding value on e- money storages issued by electronic money issuers	Value, at the end of the reporting period, of e-money issued by electronic money issuers and held by entities other than the issuer, including e-money issuers other than the issuer.			
P2P mobile payment solution	A solution where payments are initiated, confirmed and/or received by an individual to another individual (P2P), via a mobile device. The payment instruction and other payment data are transmitted and/or confirmed with a mobile device. A distinctive mobile payment identifier, such as mobile telephone number or e-mail address, can be used as a proxy to identify the payer and/or payee. P2P mobile payment solutions can be used to initiate credit transfers, card payments and/or e-money transactions.			
Payee	'Payee' means 'payee' as defined in Article 4(9) of Directive (EU) 2015/2366.			
Payer	'Payer' means 'payer' as defined in Article 4(8) of Directive (EU) 2015/2366.			
Payment account	'Payment account' means 'payment account' as defined in Article 4(12) of Directive			

Term	Definition
	(EU) 2015/2366.
Payment card scheme (CPS)	'Payment card scheme' means 'payment card scheme' as defined in Article 2(16) of Regulation (EU) 2015/751.
Payment initiation service	'Payment initiation service' means 'payment initiation service' as defined in Article 4 of Directive (EU) 2015/2366
Payment initiation service provider (PISP)	'Payment initiation service provider (PISP)' means 'payment initiation service provider' as defined in Article 4(18) of Directive (EU) 2015/2366.
Payment institution	'Payment institution' means 'payment institution' as defined in Article 4(4) of Directive (EU) 2015/2366.
Payment instrument	'Payment instrument' means 'payment instrument' in Article 4(14) of Directive (EU) 2015/2366.
Payment order	'Payment order' means 'payment order' as defined in Article 4(13) of Directive (EU) 2015/2366.
Payment scheme	'Payment scheme' means 'payment scheme' as defined in Article 2(7) of Regulation (EU) 260/2012.
Payment service provider (PSP)	'Payment service provider' means 'payment service provider' as defined in Article 4(11) of Directive (EU) 2015/2366.
Payment service user (PSU)	'Payment service user' means 'payment service user' as defined in Article 4(10) of Directive (EU) 2015/2366.
Payment service	'Payment service' means 'payment service' as defined in Article 4(3) of Directive (EU) 2015/2366.
Payment system	'Payment system' means 'payment system' as defined in Article 4(7) of Directive (EU) 2015/2366.
Payment system operator	'Payment system operator (PSO)' means a legal entity that is legally responsible for operating a payment system.
Payment to self	Payment transactions for which the exception in Article 15 of the Commission Delegated Regulation (EU) 2018/389 applies are to be reported under 'payment to self'.
Payment transaction	'Payment transaction' means 'payment transaction' as defined in Article 4(5) of Directive (EU) 2015/2366.
POS terminal	A device used at a retail location to capture payment information typically electronically, for consumer-to-business transactions (purchases). The payment information is captured either manually on paper vouchers or by electronic means, i.e. EFTPOS.
POS terminal accepting	A POS terminal that additionally can accept e-money payments. E-money card

Term	Definition				
e-money transactions	terminals only accepting e-money payments are not included <sup>11</sup> .				
POS/ATM transactions (except e-money transactions)	Transactions performed through a POS or ATM terminal using a card or othe means containing the appropriate payment application. Transactions using a card with an e-money function, ATM cash withdrawals, ATI cash deposits and cash advances at POS are not included.				
PSU of the reporting PSP	When the PSU <sup>12</sup> (payer or payee) that uses the services of the reporting PSP bears the losses due to a fraudulent payment, these should be reported under the breakdown 'Losses due to fraud per liability bearer': 'PSU of the reporting PSP'				
Public administration	Institutional units which are non-market producers whose output is intended for individual and collective consumption, and are financed by compulsory payments made by units belonging to other sectors, and institutional units principally engaged in the redistribution of national income and wealth, as defined in respect of the general government sector.				
Recurring transaction	Payment transactions for which the exception in Article 14 of the Commission Delegated Regulation (EU) 2018/389 applies are to be reported under 'recurring transaction'.				
Remote payment transaction	'Remote payment transaction' means 'remote payment transaction' as defined in Article 4(6) of Directive (EU) 2015/2366.				
Reporting PSP	When the reporting PSP <sup>13</sup> itself bears the losses due to a fraudulent payment, these should be reported under the breakdown 'Losses due to fraud per liability bearer': 'Reporting PSP'				
Secure corporate payment processes and protocols	Payment transactions for which the exception in Article 17 of the Commission Delegated Regulation (EU) 2018/389 applies are to be reported under 'Secure corporate payment processes and protocols'.				
SEPA	'SEPA' means 'Single Euro Payments Area'. SEPA is a set of specified technical and business requirements for transactions in euro as set out in the Regulation (EU) 260/2012.				
SEPA CT inst scheme	The payment scheme for making instant payments according to the Rulebook setting out rules and business standards for the SEPA Instant Credit Transfer Scheme.				
SEPA CT scheme	'SEPA CT scheme' means SEPA Credit Transfer Scheme. The payment scheme for making credit transfers across SEPA, as set out in the SEPA Credit Transfer Scheme Rulebook as stipulated in Regulation (EU) No 260/2012.				
SEPA Direct Debit B2B scheme	'SEPA Direct Debit B2B Scheme' means 'SEPA Business to Business Direct Debit'. It is a payment instrument for use by Business Customers, governed by the Rulebook for making Collections in euro throughout SEPA from accounts				

<sup>See definition of 'e-money card terminals' in this Annex.
See definition of 'Payment service user' in this Annex</sup> 

 $<sup>^{13}\,</sup>$  See also definition of 'payment service provider' in this Annex

Term	Definition				
	designated to accept Collections.				
SEPA Direct Debit Core scheme	The payment scheme for making direct debits across SEPA, as set out in the SEPA Core Direct Debit Scheme Rulebook.				
Strong customer authentication (SCA)	Strong customer authentication (SCA)' means 'strong customer authentication' as defined in Article 4(30) of Directive (EU) 2015/2366.				
TARGET2 component system	'TARGET2 Component system' means 'TARGET2 Component system' as defined in Article 2(2) of Guideline ECB/2012/27.				
TIPS	'TIPS' means 'TARGET instant payment settlement' service.				
Total number of cards (irrespective of the number of functions on the card)	otal number of cards in circulation. These may have one or more of the following unctions: cash, debit, credit, delayed debit or e-money.				
Total payment transactions involving non-MFIs	Total number of transactions using payment instruments involving non-MFIs. Total value of transactions using payment instruments involving non-MFIs.				
Total transactions sent	Total number of transactions submitted to and processed in a given payment system. Total value of transactions submitted to and processed in a given payment system.				
Transaction Risk Analysis (TRA)	Payment transactions for which the exception in Article 18 of the Commission Delegated Regulation (EU) 2018/389 applies are to be reported under 'Transaction Risk Analysis'.				
Transactions at terminals at which transactions are acquired by resident PSPs with cards issued by resident PSPs	Payment transactions carried out at all terminals at which transactions are acquired by resident PSPs (i.e. whether terminals are located in, or outside, the country of location of the PSP) and where the cards used in the transactions are issued by resident PSPs. Geographical breakdowns (as specified in Annex III) refer to the country of location of the terminals.				
Transactions at terminals at which transactions are acquired by resident PSPs with cards issued by non-resident PSPs	Payment transactions carried out at all terminals at which transactions are acquired by resident PSPs (i.e. whether terminals are located in, or outside, the country of location of the PSP) and where the cards used in the transactions are issued by non-resident PSPs. Geographical breakdowns (as specified in Annex III) refer to the country of location of the terminals.				
Transactions at terminals at which transactions are acquired by non- resident PSPs with	Payment transactions carried out at all terminals at which transactions are acquired by non-resident PSPs, where the cards used in the transactions are issued by resident PSPs. Geographical breakdowns (as specified in Annex III) refer to the country of location of the terminals.				

Term	Definition				
cards issued by resident PSPs					
Transaction received	A transaction involving non-MFIs received from PSPs Information is provided in the reporting country by the resident PSP. For different payment services, the following applies: (a) credit transfers are counted on the payee's side; (b) direct debits are counted on the payer's side; (c) cheques are counted on the payer's side; (d) card transactions are counted on the payee's, i.e. acquiring side; (e) e-money payment transactions are counted on either the payer's or the payee's side, depending on the initiation channel. If counted on the payer's (payee's) side under transactions received, the transaction should be counted on the payee's (payer's) side under transactions sent.				
Transaction sent	<ul> <li>A transaction involving non-MFIs sent to PSPs. Information is provided in the reporting country by the resident PSP.</li> <li>For different payment services, the following applies: <ul> <li>(a) credit transfers are counted on the payer's side;</li> <li>(b) direct debits are counted on the payee's side;</li> <li>(c) cheques are counted on the payee's side;</li> <li>(d) card transactions are counted on the payer's, i.e. the issuing, side.</li> <li>(e) e-money payment transactions are counted on either the payer's or the payee's side, depending on the initiation channel. If counted on the payee's (payee's) side under transactions sent, the transaction should be counted on the payee's (payer's) side under transactions received.</li> </ul> </li> <li>Concerning payment systems, this is a transaction sent by a participant for processing by the payment system.</li> </ul>				
Transferable deposits	Deposits within the category 'overnight deposits', which are directly transferable on demand to make payments to other economic agents by commonly used means of payment, without significant delay, restriction or penalty.				
Trusted beneficiaries	Payment transactions for which the exception in Article 13 of the Commission Delegated Regulation (EU) 2018/389 applies are to be reported under 'trusted beneficiaries'.				
Unattended terminals for transport fares or parking fees	Payment transactions for which the exception in Article 12 of the Commission Delegated Regulation (EU) 2018/389 applies are to be reported under 'unattended terminals for transport fares or parking fees'.				
Unauthorised payment transaction	'Unauthorised payment transaction' means 'unauthorised payment transaction' as defined in Guideline 1.1, a) of the EBA Guidelines on reporting requirements for fraud data under Article 96(6) PSD2.				
Unauthorised e-money account transaction	'Unauthorised e-money account transaction' means as 'unauthorised payment transactions' as defined above but in respect to the use of an e-money account.				

## ANNEX III

#### **REPORTING SCHEMES**

Cells highlighted in grey represent the reporting requirements. Reporting agents granted derogation pursuant to Article 4(1) and (2) should report only the reporting requirements in Tables 4b and 5b on an annual basis with a half-yearly breakdown. Reporting agents not granted derogation pursuant to Article 4(1) and (2) report Tables 1 to 4a, 5a, and 6 to 8 on a semi-annual basis, and Table 9 on a quarterly basis. The geographical breakdowns are explained in detail at the end of this Annex.

Table 1 is reported by all reporting agents, except those granted derogation pursuant to Article 4(1) and (2), on a semi-annual basis.

Table 1: Institutions offering payment services to		
(End of period, original units, Geo 0 except when other		Value
One dit in stitutions	Number	Value
Credit institutions		
Number of overnight deposits		
of which:		
Number of internet/PC-linked overnight deposits		
Number of transferable overnight deposits		
of which:		
Number of internet/PC-linked transferable overnight deposits		
Number of payment accounts		
Number of e-money accounts		
Outstanding value on e-money storages issued <sup>1</sup>		
Electronic money institutions		
Number of payment accounts		
Number of e-money accounts		
Outstanding value on e-money storages issued <sup>1</sup>		
Other recomment complete mentione		
Other payment service providers Payment institutions		
Number of payment accounts		
Other PSPs and e-money issuers		
Number of payment accounts		
Number of e-money accounts		
Outstanding value on e-money storages issued <sup>1</sup>		
Account Information Services Providers		
Number of Clients	Geo 3	
Account Servicing Payment Services Providers		
Number of payment accounts accessed by Account Information Service Providers	Geo 3	

<sup>1</sup> Outstanding value on e-money storages issued by e-money issuers.

Table 2 is reported by all reporting agents, except those granted derogation pursuant to Article 4(1) and (2), on a semi-annual basis.

Table 2: Payment card functions           (End of period, original units, Geo 0)		
Cards issued by resident PSPs	Number	
Cards with a cash function		
Cards with a payment function (except cards with an e-money function only)		
of which:		
Cards with a debit function		
issued under CPS VISA		
issued under CPS MASTERCARD		
issued under other CPSs <sup>2</sup>		
Cards with a delayed debit function		
issued under CPS VISA		
issued under CPS MASTERCARD		
issued under other CPSs <sup>2</sup>		
Cards with a credit function		
issued under CPS VISA		
issued under CPS MASTERCARD		
issued under other CPSs <sup>2</sup>		
Cards with an e-money function		
Cards on which e-money can be stored directly		
Cards which give access to e-money stored on e-money accounts		
of which:		
Cards with an e-money function that have been loaded at least once		
Total number of cards (irrespective of the number of functions on the card)		
of which:		
Cards with a combined debit, cash and e-money function		
Cards with a contactless payment function		

<sup>&</sup>lt;sup>2</sup> Cards issued under each other CPS should be reported separately in the manner required by the NCB.

Table 3 is reported by all reporting agents, except those granted derogation pursuant to Article 4(1) and (2), on a semi-annual basis.

Table 3: Payment card accepting devices           (End of period, original units, Geo 3)			
Terminals provided by resident PSPs	Number		
ATMs			
of which:			
ATMs with a cash withdrawal function			
ATMs with a credit transfer function			
ATMs accepting contactless transactions			
POS terminals			
of which:			
EFTPOS terminals			
of which:			
accepting contactless transactions			
accepting e-money card transactions			
E-money card terminals			
of which:			
E-money card loading and unloading terminals			
E-money card accepting terminals			

Table 4a is reported by all reporting agents, except those granted derogation pursuant to Article 4(1) and (2), on a semi-annual basis.

Table 4a: Payment t					in EUD	llional
(End of period, Geo 3, number of transact	tions in millions, value of transa Sent		actions in EUR millions) Received			
	Total	Remote	Non- remote	Total	Remote	Non- remote
Credit transfers						
Credit transfers (total)						
Initiated in paper-based form						
Initiated electronically						
Initiated in a file/batch						
Initiated on a single payment basis						
of which:						
Online banking based credit transfer						
of which:						
E-commerce payments						
ATM or other PSP terminal						
Mobile payment solution						
of which:						
P2P mobile payment solution						
of which:						
Processed by credit transfer schemes <sup>3</sup>						
Authenticated via strong customer authentication (SCA)						
Authenticated via non-strong customer authentication (non-SCA)						
Reason for authentication via non- SCA:						
Low value						
Payment to self						
Trusted beneficiaries						
Recurring transaction						
Secure corporate payment processes and protocols						
Transaction Risk Analysis						
Contactless low value						
Unattended terminal for transport fares or parking fees						
Other						
Other						
of which:						
Initiated by PISP						
Direct debits						
Direct debits (total)						
Initiated in a file/batch						

<sup>&</sup>lt;sup>3</sup> Reported for each scheme separately

Initiated on a single payment basis				
<u> </u>				
Consent given via an electronic mandate				
Processed by direct debit schemes <sup>3</sup>				
Consent given in other forms				
Processed by direct debit schemes <sup>3</sup>				
r locessed by direct debit schemes				
Card payments				
Card payments with cards issued by				
resident PSPs [sent] / at terminals at which				
transactions are acquired by resident PSP				
(except cards with an e-money function				
only) [received] initiated non-electronically				
initiated electronically				
of which:				
Mobile payment solution				
of which:				
P2P mobile payment solution Initiated at a physical EFTPOS	-			
of which:			 	
Contactless payments				
of which:				
Near Field Communication (NFC) payments				
Initiated at an ATM				
Others				
of which:				
Processed by payment card schemes <sup>3</sup>				
of which:				
with cards with a debit function				
with cards with a delayed debit function				
with cards with a credit function				
of which:				
Authenticated via strong customer				
authentication (SCA)				
Authenticated via non-strong customer				
authentication (non-SCA) Reason for authentication via non-	-			
SCA:				
Trusted beneficiaries				
Recurring transaction				
Contactless low value				
Unattended terminal for transport				
fares or parking fees				
Low value				
Secure corporate payment processes				
and protocols Transaction risk analysis				
Merchant initiated transaction (MIT)				
Other				
	<u> </u>			

Cash withdrawals					
Cash withdrawals using cards (except e-					
money transactions) (total)					
Processed by payment card schemes <sup>3</sup>					
of which:					
with cards with a debit function					
with cards with a delayed debit function					
with cards with a credit function					
of which:					
Authenticated via strong customer authentication (SCA)					
Authenticated via non-strong customer					
authentication (non-SCA)					
E-money payment transactions					
E-money payment transactions with e-					
money issued by resident PSPs (total)					
With cards on which e-money can be					
stored directly				<u> </u>	
With e-money accounts					
of which:					
Accessed through a card					
Mobile payment solution					
of which:					
P2P payment solution					
Others					
Authenticated via strong customer authentication (SCA)					
Authenticated via non-strong customer authentication (non-SCA)					
Reason for authentication via non-SCA:				<u> </u>	
Low value				<u> </u>	
Trusted beneficiaries					
Recurring transaction					
Payment to self				<u> </u>	
Secure corporate payment processes and protocols					
Transaction risk analysis				ļ	
Contactless low value	ļ			ļ	
Unattended terminal for transport fares or parking fees					
Merchant initiated transaction (MIT)				ļ	
Other					
Cheques				ļ	
•					
Money remittances				ļ	
Other payment services					

Total payment transactions involving non-MFIs				
Payment initiation services				
Authenticated via strong customer authentication (SCA)				
Authenticated via non-strong customer authentication (non-SCA)				
of which broken down by payment instrument:				
Credit transfers				
Other				
Other services (not included in Directive (EU) 2015/2366)				
Credits to the accounts by simple book entry	Geo 0			
Debits from the accounts by simple book entry	Geo 0			
Others	Geo 0			

Table 4b is reported only by reporting agents granted derogation pursuant to Article 4(1) and (2) on an annual basis, with a half-yearly breakdown.

(End of period, Geo 3, number of transaction	ons in m		ue of trans	actions in EUR millions) Received		
		Sent	1			
	Total	Remote	Non - remote	Total	Remote	Non- remote
Credit transfers						
Credit transfers (total)						
Initiated in paper-based form						
Initiated electronically						
of which:						
Authenticated via strong customer authentication (SCA)						
Authenticated via non-strong customer authentication (non-SCA)						
Reason for authentication via non-SCA:						
Low value						
Payment to self						
Trusted beneficiaries						
Recurring transaction						
Secure corporate payment processes and protocols						
Transaction Risk Analysis						
Contactless low value						
Unattended terminal for transport fares or parking fees						
Other						
Other						
of which:						
Initiated by PISP						
Direct debits						
Direct debits (total)						
Consent given via an electronic mandate						
Consent given in other forms						
Card payments						
Card payments with cards issued by resident						
PSPs [sent] / at terminals at which transactions are acquired by resident PSP (except cards with an e-money function only) [received]						
initiated non-electronically						
initiated electronically						
of which:						
with cards with a debit function						
with cards with a delayed debit function						
with cards with a credit function						

of which:					
Authenticated via strong customer					
authentication (SCA)					
Authenticated via non-strong customer					
authentication (non-SCA) Reason for authentication via non-SCA:	┼───┣				
Trusted beneficiaries					
	+		-		
Recurring transaction Contactless low value			_		
	<u> </u>				
Unattended terminal for transport fares or parking fees					
Low value	<u> </u>				
Secure corporate payment processes and protocols					
Transaction risk analysis					
Merchant initiated transaction (MIT)					
Other					
Cash withdrawals					
Cash withdrawals using cards (except e- money transactions) (total)					
of which:					
with cards with a debit function					
with cards with a delayed debit function					
with cards with a credit function					
of which:					
Authenticated via strong customer authentication (SCA)					
Authenticated via non-strong customer authentication (non-SCA)					
E-money payment transactions					
E-money payment transactions with e-money issued by resident PSPs (total)					
Authenticated via strong customer authentication (SCA)					
Authenticated via non-strong customer authentication (non-SCA)					
Reason for authentication via non-SCA:	┼──┢	 			
Low value	$\perp$				
Trusted beneficiaries					
Recurring transaction					
Payment to self					
Secure corporate payment processes and protocols					
Transaction risk analysis					
Contactless low value					
Unattended terminal for transport fares or					
parking fees		 			
parking fees Merchant initiated transaction (MIT)					

Money remittances			
Payment initiation services			
Authenticated via strong customer authentication (SCA)			
Authenticated via non-strong customer authentication (non-SCA)			
of which broken down by payment instrument:			
Credit transfers			
Other			

Table 5a is reported by all reporting agents, except those granted derogation pursuant to Article 4(1) and (2), on a semi-annual basis.

Table 5a: Fraudulent payme           (End of period, Geo 3, number of transaction)						llions)
		Sent		Received		
	Total	Remote	Non- remote	Total	Remote	Non- remote
Fraudulent credit transfers						
Fraudulent credit transfers (total)						
Initiated in paper-based form						
Initiated electronically						
Initiated in a file/batch						
Initiated on a single payment basis						
of which:						
Online banking based credit transfer						
of which:						
E-commerce payments						
ATM or other PSP terminal						
Mobile payment solution						
of which:						
P2P mobile payment solution						
of which:						
Processed by credit transfer schemes <sup>3</sup>						
Authenticated via strong customer						
authentication (SCA)						
of which fraudulent credit transfers by						
origin:						
Issuance of a payment order by the fraudster						
Modification of a payment order by the fraudster						
Manipulation of the payer by the						
fraudster to issue a payment order						
Authenticated via non-strong customer authentication (non-SCA)						
of which fraudulent credit transfers by origin:						
Issuance of a payment order by the fraudster						
Modification of a payment order by the fraudster						
Manipulation of the payer by the fraudster to issue a payment order						
Reason for authentication via non-SCA:						
Low value						
Payment to self						
Trusted beneficiaries						
Recurring transaction						
Secure corporate payment processes						
and protocols						
Transaction Risk Analysis						
Contactless low value						

Unattended terminal for transport fares			
or parking fees		 	
Other			
Other			
of which:			
Initiated by PISP			
af which loss on the to fund your lightly.		 	
of which losses due to fraud per liability bearer: <sup>4</sup>			
The reporting PSP			
The PSU of the reporting PSP			
Other			
Fraudulent direct debits			
Fraudulent direct debits (total)			
Initiated in a file/batch			
Initiated on a single payment basis			
Consent given via an electronic mandate			
Processed by direct debit schemes <sup>3</sup>			
of which fraudulent direct debits by			
origin: Mandate inexistence/invalidity			
Manipulation of the mandate			
Manipulation of the payer			
Consent given in other forms		 	
Processed by direct debit schemes <sup>3</sup>		 	
of which fraudulent direct debits by			
origin:			
Mandate inexistence/invalidity			
Manipulation of the mandate			
Manipulation of the payer			
of which losses due to fraud per liability bearer: <sup>4</sup>			
The reporting PSP			
The PSU of the reporting PSP			
Other			
Fraudulent Card payments			
Fraudulent card payments with cards issued			
by resident PSPs [sent] / at terminals at which			
transactions are acquired by resident PSP			
(except cards with an e-money function only) [received]			
initiated non-electronically			
initiated electronically			
,			

<sup>&</sup>lt;sup>4</sup> Only reported for the value of fraudulent transactions.

of which:				
Mobile payment solution				
of which:		-		
P2P mobile payment solution				
Initiated at a physical EFTPOS				
of which:			<u> </u>	
Contactless payments				
of which:				
Near Field Communication (NFC)				
payments				
Initiated at an ATM				
Others				
of which:				
Processed by payment card schemes <sup>3</sup>				
of which:				
with cards with a debit function				
with cards with a delayed debit function				
with cards with a credit function				
of which:				
Authenticated via strong customer				
authentication (SCA)				
of which fraudulent card payments by origin:				
Issuance of a payment order by the				
fraudster				
Lost or Stolen card				
Card Not Received				
Counterfeit card				
Card details theft				
Others				
Modification of a payment order by the fraudster				
Manipulation of the payer to make a card payment				
Authenticated via non-strong customer				
authentication (non-SCA) of which fraudulent card payments by			<u> </u>	
origin:				
Issuance of a payment order by the fraudster				
Lost or Stolen card				
Card Not Received				
Counterfeit card				
Card details theft				
Others				
Modification of a payment order by the fraudster				
Manipulation of the payer to make a card payment				
Reason for authentication via non-SCA:				
Trusted beneficiaries				
Recurring transaction				

Unattended terminal for transport fares				
or parking fees				
Low value				
Secure corporate payment processes				
and protocols				
Transaction risk analysis				
Merchant initiated transaction (MIT)				
Other				
of which losses due to fraud per liability				
bearer: <sup>4</sup>				
The reporting PSP				
The PSU of the reporting PSP				
Other				
Fraudulent cash withdrawals	+		}	
Fraudulent cash withdrawals using cards				
(except e-money transactions) (total)				
Processed by payment card schemes <sup>3</sup>				
of which:				
with cards with a debit function				
with cards with a delayed debit function				
with cards with a credit function				
of which:				
Authenticated via strong customer authentication (SCA)				
of which fraudulent cash withdrawal by				
origin:				
Issuance of a payment order (cash				
withdrawal) by the fraudster				
Lost or stolen card				
Card Not Received				
Counterfeit card				
Other				
Manipulation of the payer to make a				
cash withdrawal				
Authenticated via non-strong customer				
authentication (non-SCA) of which fraudulent cash withdrawal by				
origin:				
Issuance of a payment order (cash				
withdrawal) by the fraudster				
Lost or stolen card				
Card Not Received				
Counterfeit card			t	
Other				
Manipulation of the payer to make a				
cash withdrawal				
of which losses due to fraud per liability	1			
bearer: <sup>4</sup>				

The reporting PSP			
The PSU of the reporting PSP			
Other			
Fraudulent e-money payment transactions			
Fraudulent e-money payment transactions			
with e-money issued by resident PSPs (total)			
With cards on which e-money can be stored			
directly			
With e-money accounts			
of which:			
Accessed through a card			
Mobile payment solution			
of which:			
P2P payment solution			
Others			
Authenticated via strong customer authentication (SCA)			
of which fraudulent e-money payments by origin:			
Issuance of a payment order by the			
fraudster			
Lost or stolen e-money card			
E-money card not received			
Counterfeit e-money card			
Card details theft			
Unauthorized e-money account transaction			
Modification of a payment order by the fraudster			
Manipulation of the payer to make an e-			
money payment			
Authenticated via non-strong customer			
authentication (non-SCA) of which fraudulent e-money payments by			
origin:			
Issuance of a payment order by the fraudster			
Lost or stolen e-money card			
E-money card not received			
Counterfeit e-money card			
Card details theft			
Unauthorized e-money account			
transaction			
Modification of a payment order by the fraudster			
Manipulation of the payer to make an e- money payment			
Reason for authentication via non-SCA:			
Low value			
Trusted beneficiaries			
Recurring transaction			

Payment to self			
Secure corporate payment processes and protocols			
Transaction risk analysis			
Contactless low value			
Unattended terminal for transport fares or parking fees			
Merchant initiated transaction (MIT)			
Other			
of which losses due to fraud per liability bearer: <sup>4</sup>			
The reporting PSP			
The PSU of the reporting PSP			
Other			
Cheques			
Money remittances			
Other payment services			
Total fraudulent payment transactions involving non-MFIs			
Payment initiation services			
Authenticated via strong customer authentication (SCA)			
Authenticated via non-strong customer authentication (non-SCA)			
of which broken down by payment instrument:			
Credit transfers			
Other			

Table 5b is reported only by reporting agents granted derogation pursuant to Article 4(1) and (2) on an annual basis, with a half-yearly breakdown.

(End of period, Geo 3, number of transaction	ons in m	illions, valu	ie of trans	actions	in EUR mi	llions)
	Sent			Received		
	Total	Remote	Non- remote	Total	Remote	Non- remote
Fraudulent credit transfers						
Fraudulent credit transfers (total)						
Initiated in paper-based form						
Initiated electronically						
of which:						
Authenticated via strong customer						
authentication (SCA)						
of which fraudulent credit transfers by origin:						
Issuance of a payment order by the fraudster						
Modification of a payment order by the fraudster						
Manipulation of the payer by the fraudster to issue a payment order						
Authenticated via non-strong customer						
authentication (non-SCA)						
of which fraudulent credit transfers by origin:						
Issuance of a payment order by the fraudster						
Modification of a payment order by the fraudster						
Manipulation of the payer by the fraudster to issue a payment order						
Reason for authentication via non-SCA:						
Low value						
Payment to self						
Trusted beneficiaries						
Recurring transaction						
Secure corporate payment processes and protocols						
Transaction Risk Analysis						
Contactless low value						
Unattended terminal for transport fares or parking fees						
Other	1					
Other						
of which:						
Initiated by PISP						
of which losses due to fraud per liability						
bearer: <sup>4</sup> The reporting PSP						

The PSU of the reporting PSP			
Other			
Fraudulent direct debits			
Fraudulent direct debits (total)			
Consent given via an electronic mandate			
of which fraudulent direct debits by			
of which fraudulent direct debits by origin.Error! Bookmark not defined.			
Mandate inexistence/invalidity			
Manipulation of the mandate			
Manipulation of the payer			
Consent given in other forms			
of which fraudulent direct debits by origin. <sup>Error!</sup> Bookmark not defined.			
Mandate inexistence/invalidity			
Manipulation of the mandate			
Manipulation of the payer			
of which losses due to fraud per liability bearer: <sup>4</sup>			
The reporting PSP			
The PSU of the reporting PSP			
Other			
Fraudulent Card payments			
Fraudulent card payments with cards issued by resident PSPs [sent] / at terminals at which transactions are acquired by resident PSP (except cards with an e-money function only) [received]			
initiated non-electronically			
initiated electronically			
of which:			
with cards with a debit function			
with cards with a delayed debit function			
with cards with a credit function			
of which:			
Authenticated via strong customer authentication (SCA)			
of which fraudulent card payments by origin:			
Issuance of a payment order by the fraudster			
Lost or Stolen card			
Card Not Received			
Counterfeit card			
Card details theft		Ī	
Others			
Modification of a payment order by the fraudster			
Manipulation of the payer to make a card			

payment				
Authenticated via non-strong customer				
authentication (non-SCA)				
of which fraudulent card payments by origin:				
Issuance of a payment order by the				
fraudster				
Lost or Stolen card				
Card Not Received				
Counterfeit card				
Card details theft				
Others				
Modification of a payment order by the				
fraudster				
Manipulation of the payer to make a card payment				
Reason for authentication via non-SCA:				
Trusted beneficiaries				
Recurring transaction				
Contactless low value				
Unattended terminal for transport fares				
or parking fees				
Low value				
Secure corporate payment processes and protocols				
Transaction risk analysis				
Merchant initiated transaction (MIT)				
Other				
of which losses due to fraud per liability				
bearer: <sup>4</sup>				
The reporting PSP				
The PSU of the reporting PSP				
Other				
Fraudulent cash withdrawals				
Fraudulent cash withdrawals using cards				
(except e-money transactions) (total)				
with cards with a debit function				
with cards with a delayed debit function				
with cards with a credit function				
Authenticated via strong customer authentication (SCA)				
of which fraudulent cash withdrawals by origin:				
Issuance of a payment order by the fraudster				
Lost or stolen card				
Card Not Received				
Counterfeit card				
Other				
		]		

Manipulation of the payer to make a cash			1	
withdrawal				
Authenticated via non-strong customer				
authentication (non-SCA)				
of which fraudulent cash withdrawals by				
origin:				
Issuance of a payment order by the				
fraudster Lost or stolen card				
Card Not Received	-			
Counterfeit card				
Other				
Manipulation of the payer to make a cash withdrawal				
withdrawai				
of which losses due to fraud per liability				
bearer: <sup>4</sup>				
The reporting PSP				
The PSU of the reporting PSP				
Other				
Fraudulent e-money payment transactions				
Fraudulent e-money payment transactions				
with e-money issued by resident PSPs (total)				
Authenticated via strong customer				
authentication (SCA)				
of which fraudulent e-money payments by				
origin:				
Issuance of a payment order by the fraudster				
Lost or stolen e-money card				
E-money card not received				
Counterfeit e-money card				
Card details theft				
		 _		
Unauthorized e-money account transaction				
Modification of a payment order by the				
fraudster				
Manipulation of the payer to make an e-				
money payment				
Authenticated via non-strong customer				
authentication (non-SCA) of which fraudulent e-money payments by				
origin:				
Issuance of a payment order by the				
fraudster		 		
Lost or stolen e-money card				
E-money card not received				
Counterfeit e-money card				
Card details theft				
Unauthorized e-money account				
transaction				
Modification of a payment order by the				

fraudster			
Manipulation of the payer to make an e-			
money payment			
Reason for authentication via non-SCA:			
Low value			
Trusted beneficiaries			
Recurring transaction			
Payment to self			
Secure corporate payment processes and protocols			
Transaction risk analysis			
Contactless low value			
Unattended terminal for transport fares or parking fees			
Merchant initiated transaction (MIT)			
Other			
of which losses due to fraud per liability bearer: <sup>4</sup>			
The reporting PSP			
The PSU of the reporting PSP			
Other			
Money remittances			
Payment initiation services			
Authenticated via strong customer			
authentication (SCA)			
Authenticated via non-strong customer authentication (non-SCA)			
of which broken down by payment instrument:			
Credit transfers			
Other			

Table 6 is reported by all reporting agents, except those granted derogation pursuant to Article 4(1) and (2), on a semi-annual basis.

Transactions per type of terminal <sup>5</sup>	transactions in EUI	Value
a) Transactions at terminals at which transactions are		
acquired by resident PSPs with cards issued by resident PSPs		
of which:		
ATM cash withdrawals (except e-money transactions)		
ATM cash deposits (except e-money transactions)		
ATM transactions (except e-money transactions)		
POS transactions (except e-money transactions)		
E-money card loading and unloading transactions		
E-money payment transactions with cards with an e-money		
function		
b) Transactions at terminals at which transactions are		
acquired by resident PSPs with cards issued by non- resident PSPs		
of which:		
ATM cash withdrawals (except e-money transactions)		
ATM cash deposits (except e-money transactions)		
ATM transactions (except e-money transactions)		
POS transactions (except e-money transactions)		
E-money card loading and unloading transactions		
E-money payment transactions with cards with an e-money		
function		
c) Transactions at terminals at which transactions are		
acquired by non-resident PSPs with cards issued by resident PSPs		
of which:		
ATM cash withdrawals (except e-money transactions)		
ATM cash deposits (except e-money transactions)		
ATM transactions (except e-money transactions)		
POS transactions (except e-money transactions)		
E-money card loading and unloading transactions		
E-money payment transactions with cards with an e-money		
function		
OTC cash withdrawals	Geo 1	Geo 1
OTC cash deposits	Geo 1	Geo 1
Cash advances at POS terminals	Geo 1	Geo 1

<sup>&</sup>lt;sup>5</sup> The geographical (Geo) breakdowns are based on the location of the terminal

Table 7 is reported by all reporting agents, except those granted derogation pursuant to Article 4(1) and (2), on a semi-annual basis.

Table 7: Participation in selected payment systems           (End of period, original units, Geo 1)						
Payment system (other than TARGET2)	Number					
Number of participants						
Direct participants						
Credit institutions						
Central bank						
Other direct participants						
Public administration						
Clearing and settlement organisations						
Other financial institutions						
Others						
Indirect participants						

Table 8 is reported by all reporting agents, except those granted derogation pursuant to Article 4(1) and (2), on a semi-annual basis.

Table 8: Payments processed by set           (Total for the period; number of training of the period; number of training of t	ansactions in millions	
value of transactions in EUR	, ,	
Payment system (other than TARGET2) – Large value	Number	Value
payments system		
Total transactions		
Credit transfers		
Initiated in paper-based form		
Initiated electronically		
Direct debits		
Card payments		
Cash withdrawals at ATM		
Cash deposits at ATM		
E-money payment transactions		
Cheques		
Other payment services		
Concentration ratio	Geo 1	Geo 1
Payment system (other than TARGET2) – Retail payments system		
Total transactions		
Credit transfers		
Initiated in paper-based form		
Initiated electronically		
of which:		
Instant		
Direct debits		
Card payments		
Cash withdrawals at ATM		
Cash deposits at ATM		
E-money payment transactions		
Cheques		
Other payment services		
Concentration ratio	Geo 1	Geo 1

Table 9 is reported by all reporting agents, except those granted derogation pursuant to Article 4(1) and (2), on a quarterly basis.

Table 9: Quarterly reporting of payment transactions	involving	non-MFI	5		
(End of period, Geo 6, number of transactions in millions, value of					
	Sent				
	Total	Remote	Non-		
			remote		
Credit transfers					
Credit transfers (total)					
Initiated electronically					
Direct debits					
Direct debits (total)					
Card payments					
Card payments with cards issued by resident PSPs [sent]					
Initiated electronically					
of which:					
MCC					
E-money payment transactions					
E-money payment transactions with e-money issued by resident PSPs (total)					
Cheques					

# Geographical breakdowns

Geo 0	Geo 1	Geo 3	Geo 6
		Domestic	
Domestic	Domestic and cross- border combined	Single country breakdown for each EEA member	Single country breakdown for all countries <sup>6</sup>
		Cross-country outside the EEA	

<sup>6</sup> Based on ISO 3166: https://www.iso.org/obp/ui/#search

#### ANNEX IV

#### MINIMUM STANDARDS TO BE APPLIED BY THE ACTUAL REPORTING POPULATION

Reporting agents must fulfil the following minimum standards to meet the European Central Bank's (ECB's) statistical reporting requirements.

- 1. Minimum standards for transmission:
  - (a) reporting must be timely and within the deadlines set by the relevant NCB;
  - (b) statistical reports must take their form and format from the technical reporting requirements set by the relevant NCB;
  - (c) the reporting agent must provide the details of one or more contact persons to the relevant NCB;
  - (d) the technical specifications for data transmission to the relevant NCBs must be followed.
- 2. Minimum standards for accuracy:
  - (a) statistical information must be correct: all linear constraints must be fulfilled (e.g. subtotals must add up to totals), and data must be consistent across all frequencies;
  - (b) reporting agents must be able to provide information on the developments implied by the transmitted data;
  - (c) statistical information must be complete and must not contain continuous and structural gaps; existing gaps must be acknowledged, explained to the relevant NCB and, where applicable, bridged as soon as possible;
  - (d) reporting agents must follow the rounding policy set by the relevant NCB for the technical transmission of the data.
- 3. Minimum standards for compliance with concepts:
  - statistical information must comply with the definitions and classifications contained in this Regulation;
  - (b) in the event of deviations from these definitions and classifications reporting agents must monitor and quantify the difference between the measure used and the measure contained in this Regulation on a regular basis;
  - (c) reporting agents must be able to explain breaks in the transmitted data compared with the previous periods' figures.

## 4. Minimum standards for revisions:

The revisions policy and procedures set by the ECB and the relevant NCB must be followed. Revisions deviating from regular revisions must be accompanied by explanatory notes.